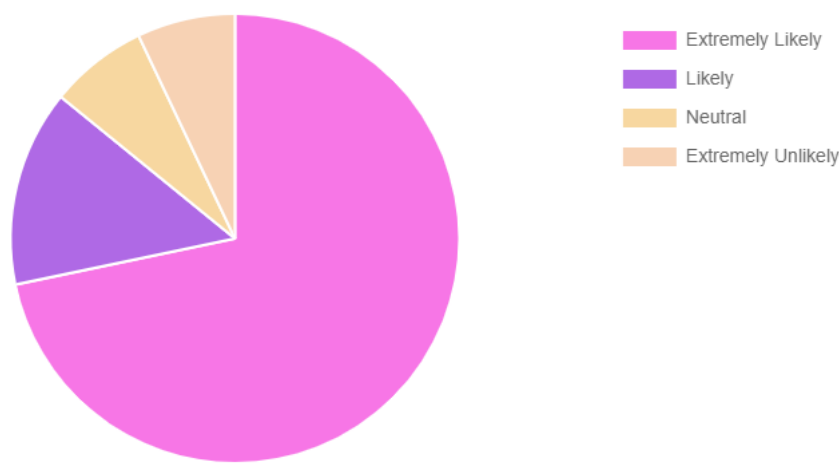


MWH Practices Hounslow and Southall

Friends and Family Survey Results January 2023

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	71%	10
Likely	14%	2
Neutral	7%	1
Extremely Unlikely	7%	1

14 Answered

0 Skipped

Please give the reason for your response:

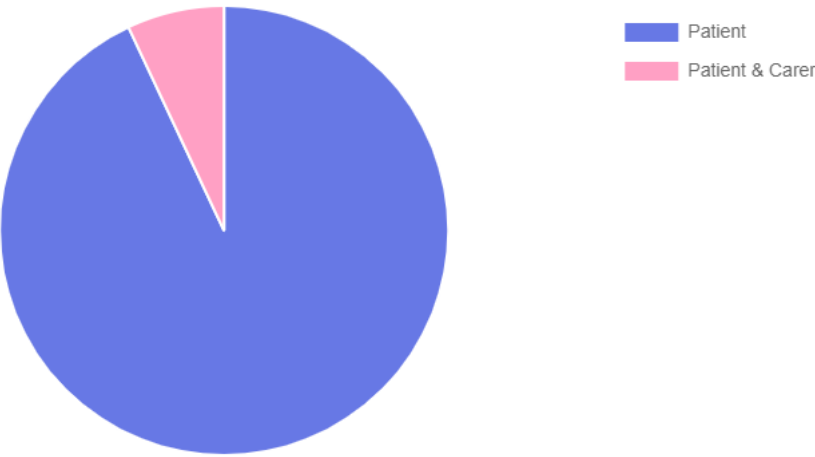
ANSWERS	DATE
Receptionists and Doctors are always there to help.	6 January 2023 22:17
All staffs are good	3 January 2023 18:25
very understanding	3 January 2023 18:23
The doctors, nurses and the receptionists are friendly and they have time for the patients.	3 January 2023 18:21
Receptionists are polite & helpful	3 January 2023 18:17
I like to see the clinicians face to face	3 January 2023 18:14
happy with all customer services	3 January 2023 18:10
Receptionists are very helpful	3 January 2023 18:07
Have recommended other families to join our surgery	3 January 2023 18:05
Extremely Good Practice	3 January 2023 16:37
Very Much Appreciated	3 January 2023 16:34

ANSWERS	DATE
Very Kind towards the patients	3 January 2023 16:29
Very Good Customer Service	3 January 2023 16:21

13 Answered

1 Skipped

Which best describes you

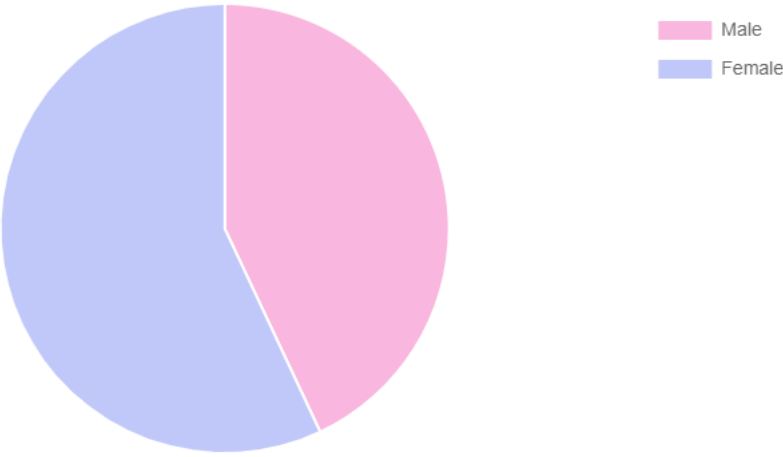


ANSWERS	RESPONSES	
Patient	93%	13
Patient & Carer	7%	1

14 Answered

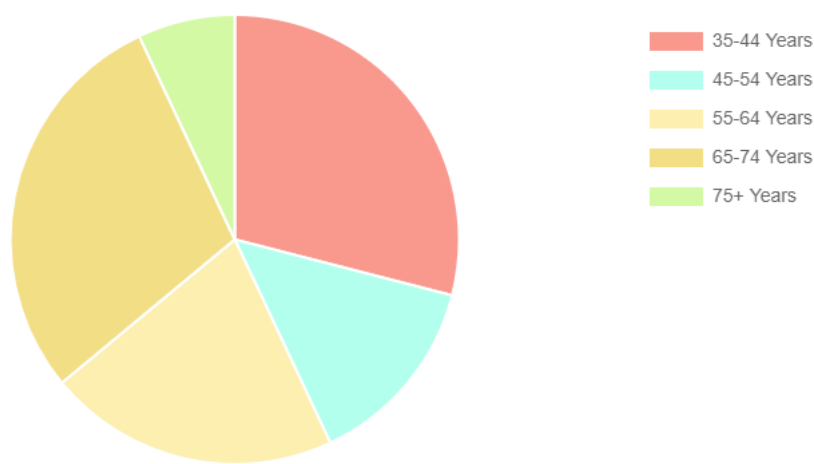
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What is your gender



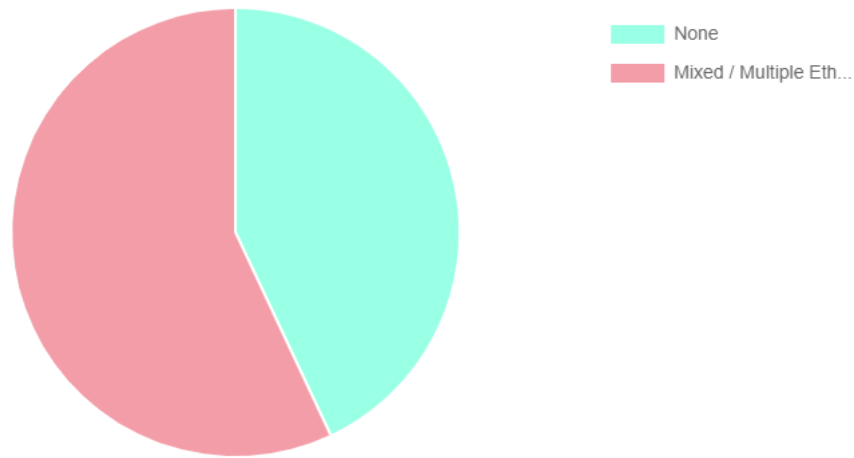
ANSWERS	RESPONSES	
Female	57%	8
Male	43%	6

Please select your age group:



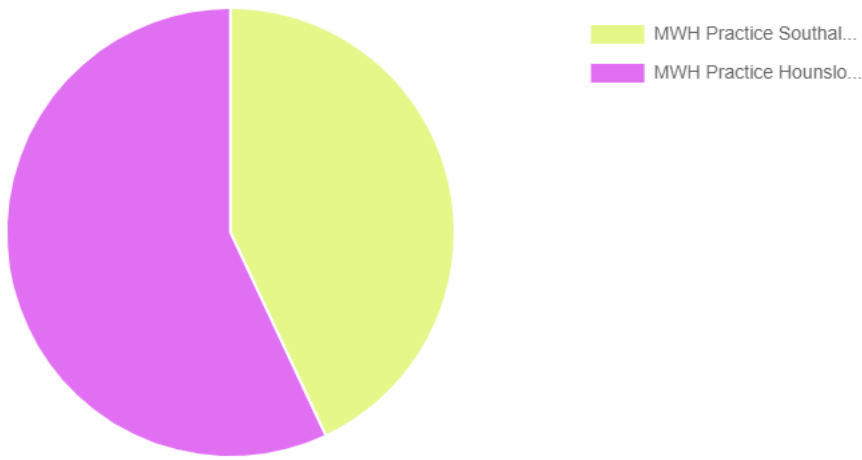
ANSWERS	RESPONSES	
65-74 Years	29%	4
35-44 Years	29%	4
55-64 Years	21%	3
45-54 Years	14%	2
75+ Years	7%	1

What is your ethnic group



ANSWERS	RESPONSES	
Mixed / Multiple Ethnic Group	57%	8
None	43%	6

Please identify which Practice you attend:



ANSWERS	RESPONSES	
MWH Practice Hounslow	57%	8
MWH Practice Southall	43%	6