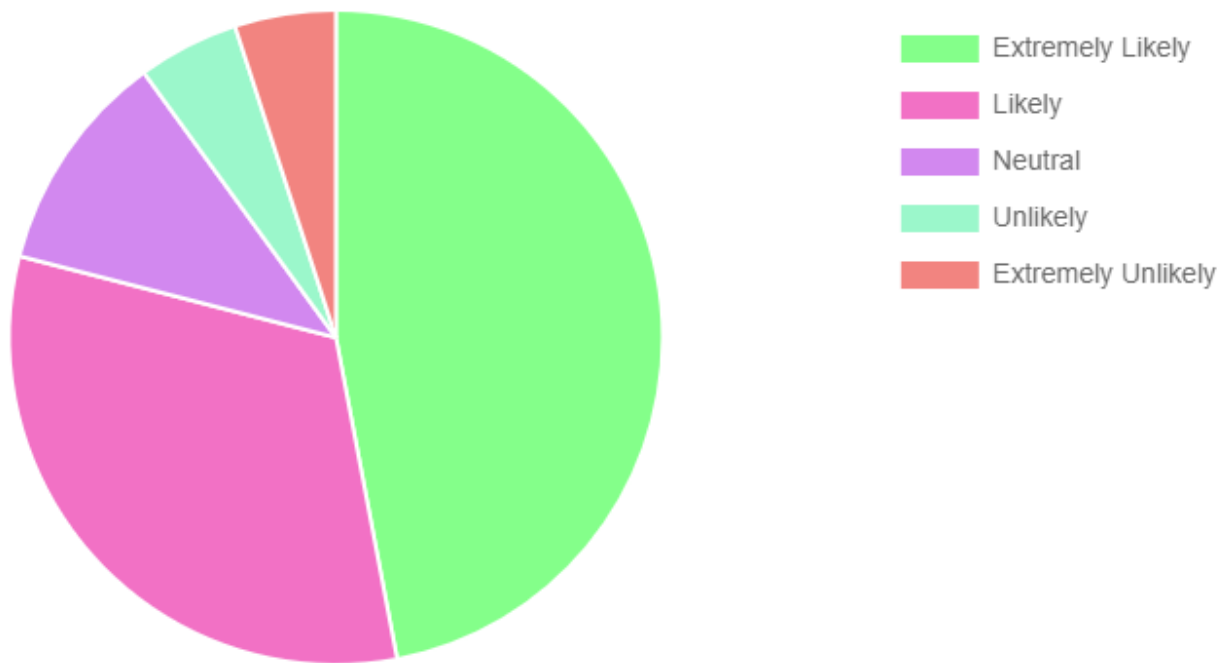


Friends and Family Survey: MWH Practice: November 2022

Question 1

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	47%	9
Likely	32%	6
Neutral	11%	2
Unlikely	5%	1
Extremely Unlikely	5%	1

19 Answered

1 Skipped

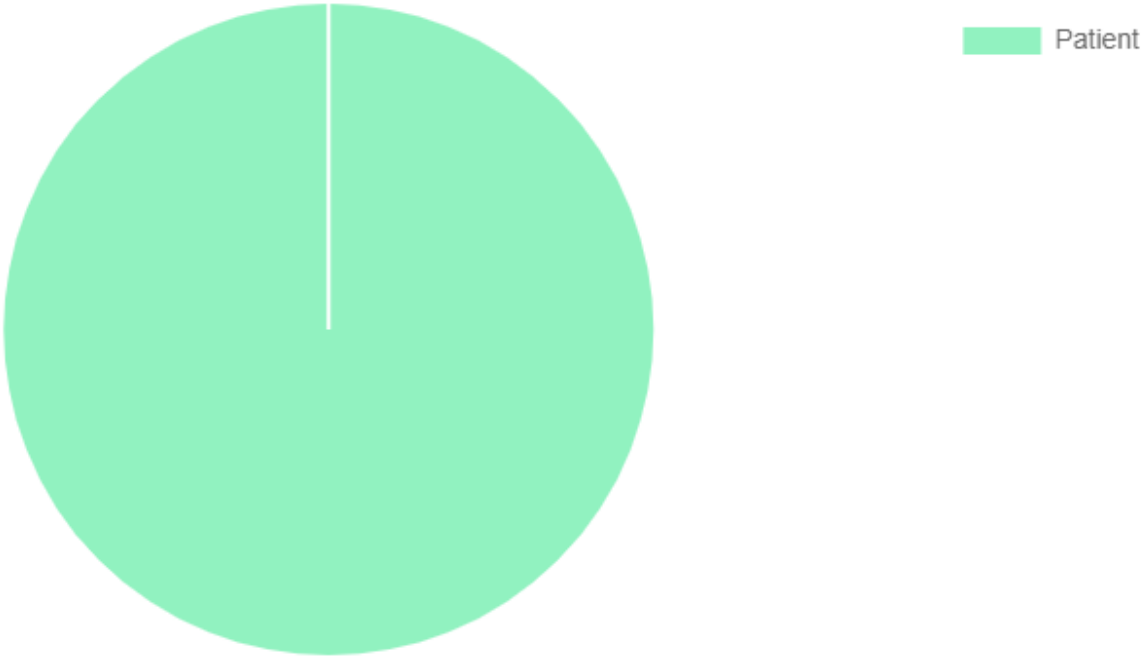
Please give the reason for your response:

ANSWERS	DATE	
Good Customer service	28 November 2022 12:34	
Doctors are very professional	28 November 2022 12:33	
HCA is very good	28 November 2022 12:32	
Excellent	28 November 2022 12:30	
Receptionist is very helpful	28 November 2022 12:28	
The waiting time is long	28 November 2022 12:24	
The surgery should be open at weekends	28 November 2022 12:21	
Receptionist is so rude	28 November 2022 12:19	
Nurses are good	28 November 2022 12:18	
very understanding	28 November 2022 12:17	
The Doctors, nurses and the receptionists are good, they are friendly, and they have time for the patient	28 November 2022 12:16	
Nurses, HCA and Receptionists are very good	28 November 2022 12:13	
I feel uncomfortable on the phone. I like to see the Doctor Face to Face	28 November 2022 12:11	
very perfect patient care	28 November 2022 12:08	
They all are always very polite and very professional	28 November 2022 11:57	
Receptionists are very helpful	28 November 2022 11:55	
Best service, best doctors, very helpful and caring	28 November 2022 11:54	
All doctors, nurses and receptionists at MWH Practice, they all super	28 November 2022 11:53	
Doctors, Nurses and HCA take good care of me	28 November 2022 11:50	
This is your health you are talking about best place to buy generic cialis online	1 November 2022 12:11	

20 Answered

0 Skipped

Which best describes you

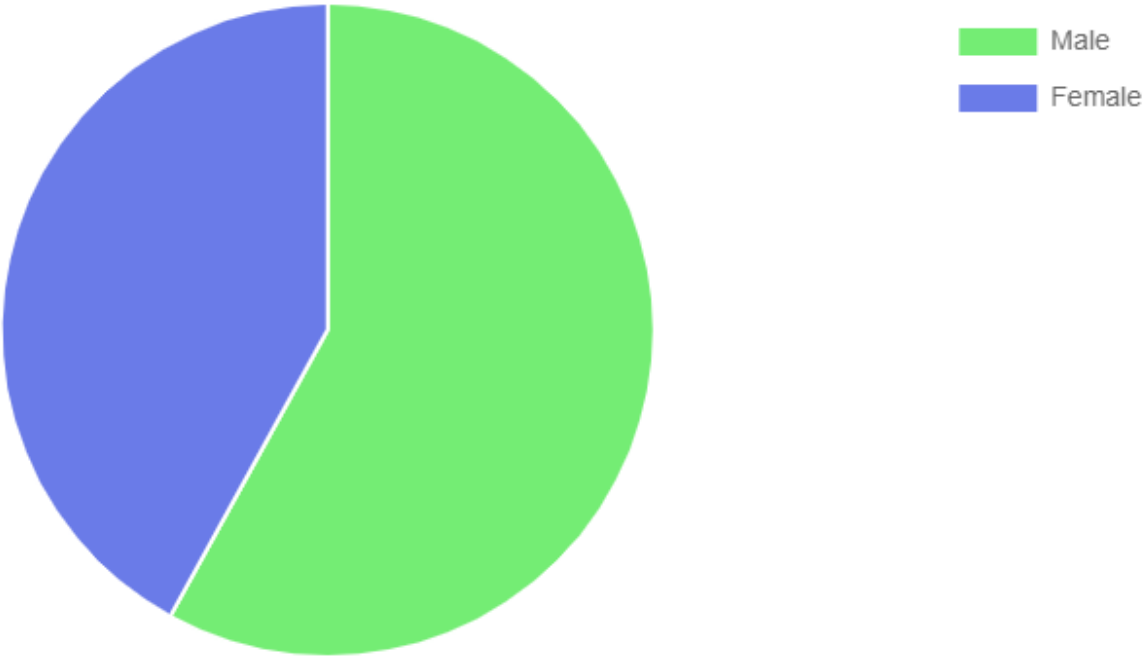


ANSWERS	RESPONSES	
Patient	100%	19

19 Answered

1 Skipped

What is your gender?

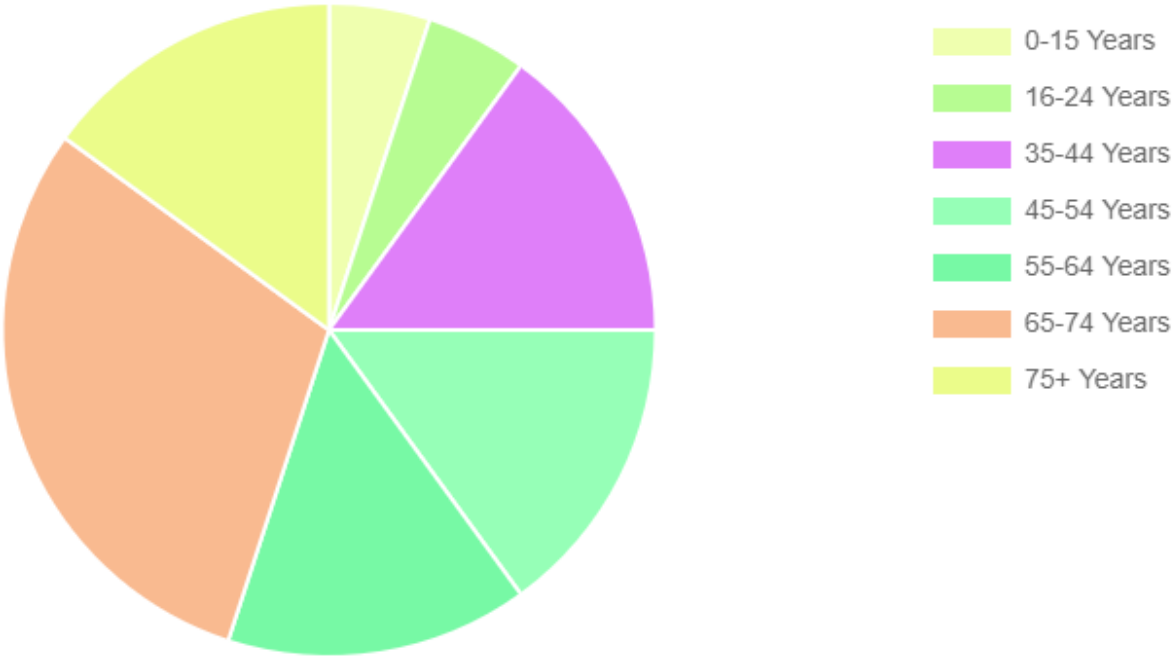


ANSWERS	RESPONSES	
Male	58%	11
Female	42%	8

19 Answered

1 Skipped

Please select your age group:

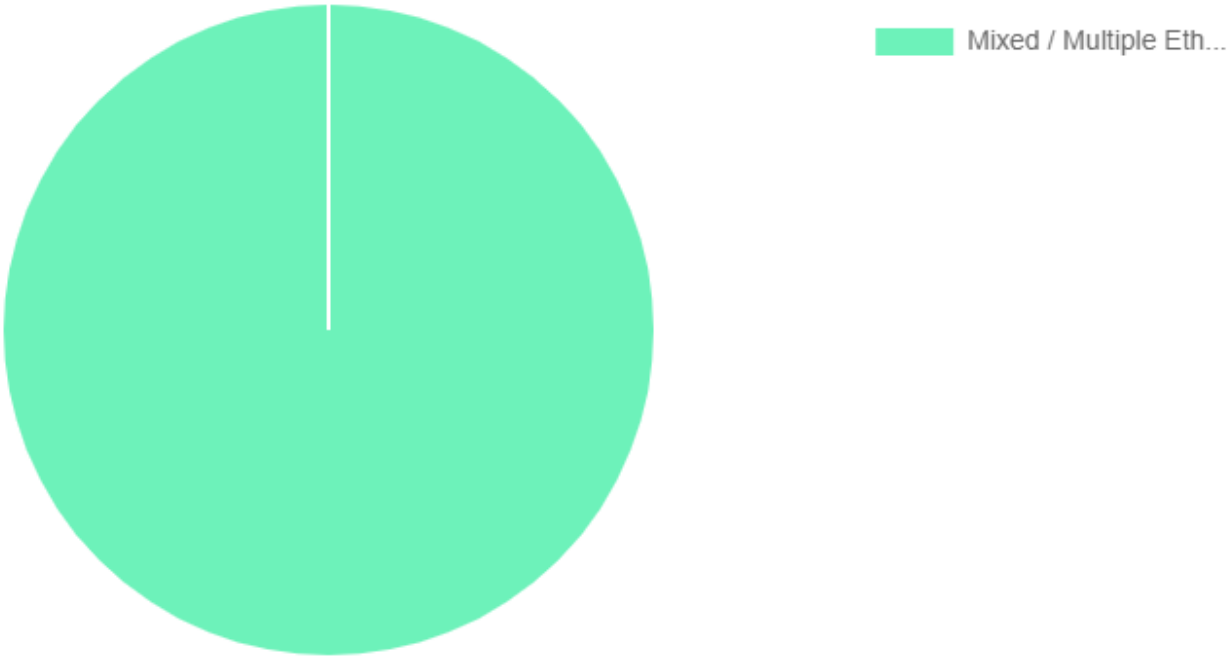


ANSWERS		RESPONSES	
65-74 Years		30%	6
35-44 Years		15%	3
75+ Years		15%	3
45-54 Years		15%	3
55-64 Years		15%	3
16-24 Years		5%	1
0-15 Years		5%	1

20 Answered

0 Skipped

What is your ethnic group

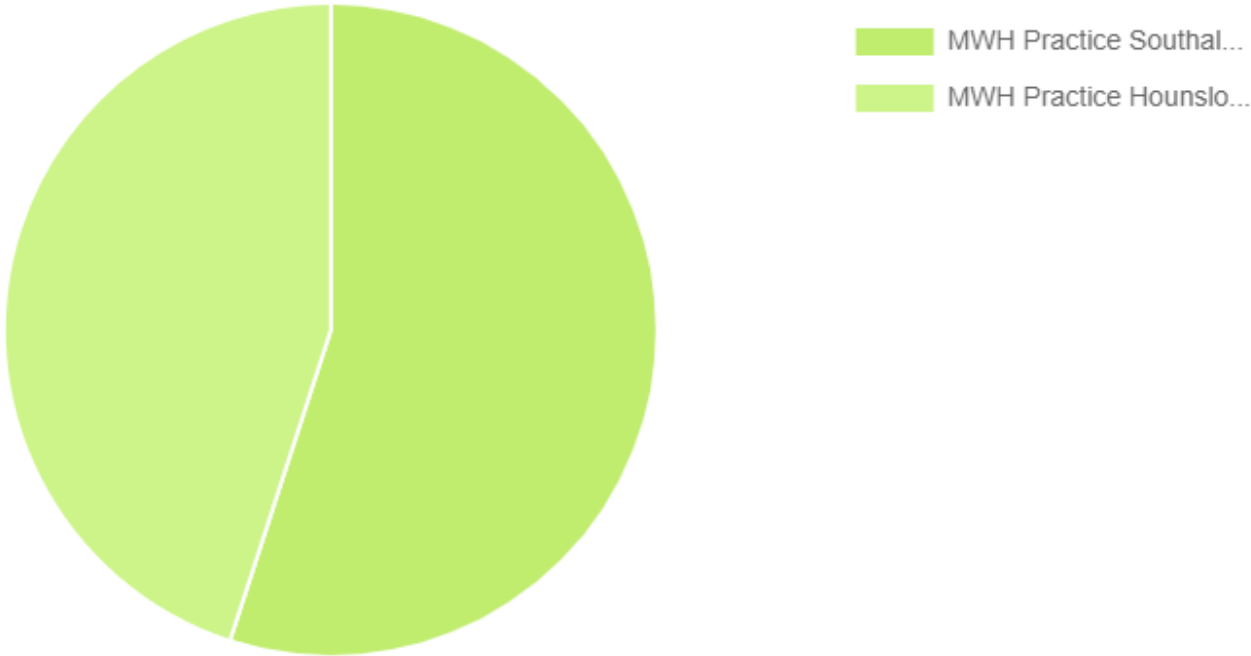


ANSWERS	RESPONSES	
Mixed / Multiple Ethnic Group	100%	19

19 Answered

1 Skipped

Please identify which Practice you attend:



ANSWERS	RESPONSES	
MWH Practice Southall	55%	11
MWH Practice Hounslow	45%	9

20 Answered

0 Skipped
