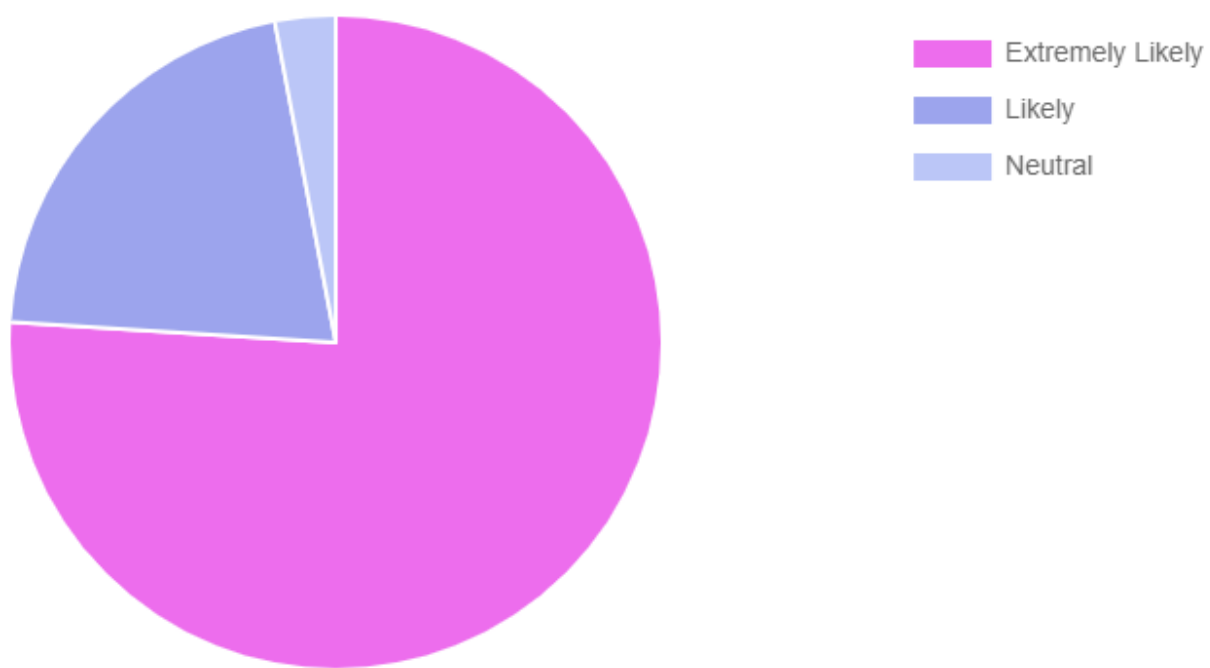


Friends and Family Survey: MWH Practice: October 2022

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	76%	25
Likely	21%	7
Neutral	3%	1

33 Answered

0 Skipped

Please give the reason for your response:

ANSWERS	DATE
Thank you, Doctors and the great team, you support and give the very best to the patients	21 October 2022 12:36
HCA is very attentive and answered all my questions	21 October 2022 12:34
Doctors are excellent	21 October 2022 12:33
Excellent receptionists and nurses. Wonderful people	21 October 2022 12:31
Excellent & professional service.	21 October 2022 12:30
Help me a lot every time Doctors and staff, all are very helpful	21 October 2022 12:27
Very helpful staff and Doctors	21 October 2022 12:25
Nice people, perfect receptionists and very happy with service	21 October 2022 12:24
Excellent doctors and staff	21 October 2022 12:22
very efficient services	21 October 2022 12:21
very thank you for the service	21 October 2022 12:20
Doctors are so kind and professional	21 October 2022 12:19
I'm so happy after meeting the nurse. She is very polite.	21 October 2022 12:18
service is excellent	21 October 2022 12:16
HCA is very helpful	21 October 2022 12:15
Nurses are very efficient and helpful	21 October 2022 12:13
staffs are very polite and helpful	21 October 2022 12:12
Great help from the doctors	21 October 2022 11:48
very professional and polite service	21 October 2022 11:47
Nurse is very nice and friendly	21 October 2022 11:45
Extremely professional and caring service	21 October 2022 11:41
Received good care	21 October 2022 11:39
I've been to the surgery a few times in the past few weeks and every time I have been given great customer service	21 October 2022 11:37
Very good service	21 October 2022 11:35
Very Helpful receptionists	21 October 2022 11:33

ANSWERS	DATE
HCA takes good care of me	21 October 2022 11:32
HCA is so nice	21 October 2022 11:28
Really good nurse	21 October 2022 11:26
Doctors take really good care	21 October 2022 11:23
Always helping when you need. Very Helpful	21 October 2022 11:22
Great Service, very polite	21 October 2022 11:20
Very Nice Nurse	21 October 2022 11:18

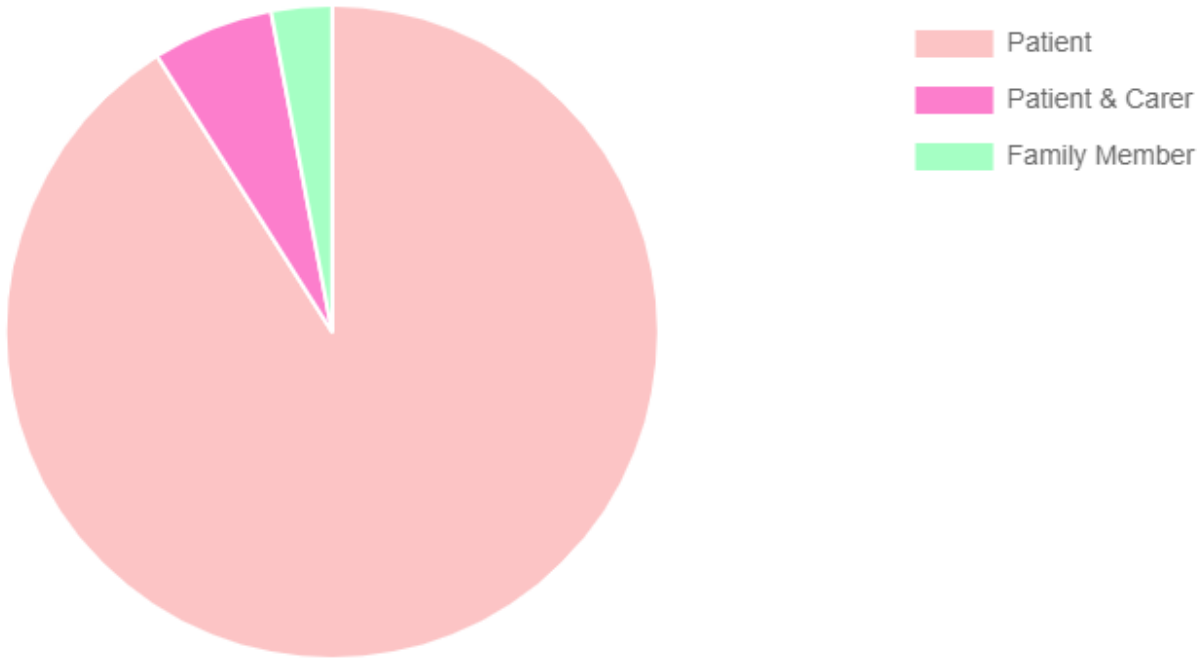
32

Answered

1

Skipped

Which best describes you



ANSWERS	RESPONSES	
Patient	91%	30
Patient & Carer	6%	2
Family Member	3%	1

33 Answered

0 Skipped

What is your gender

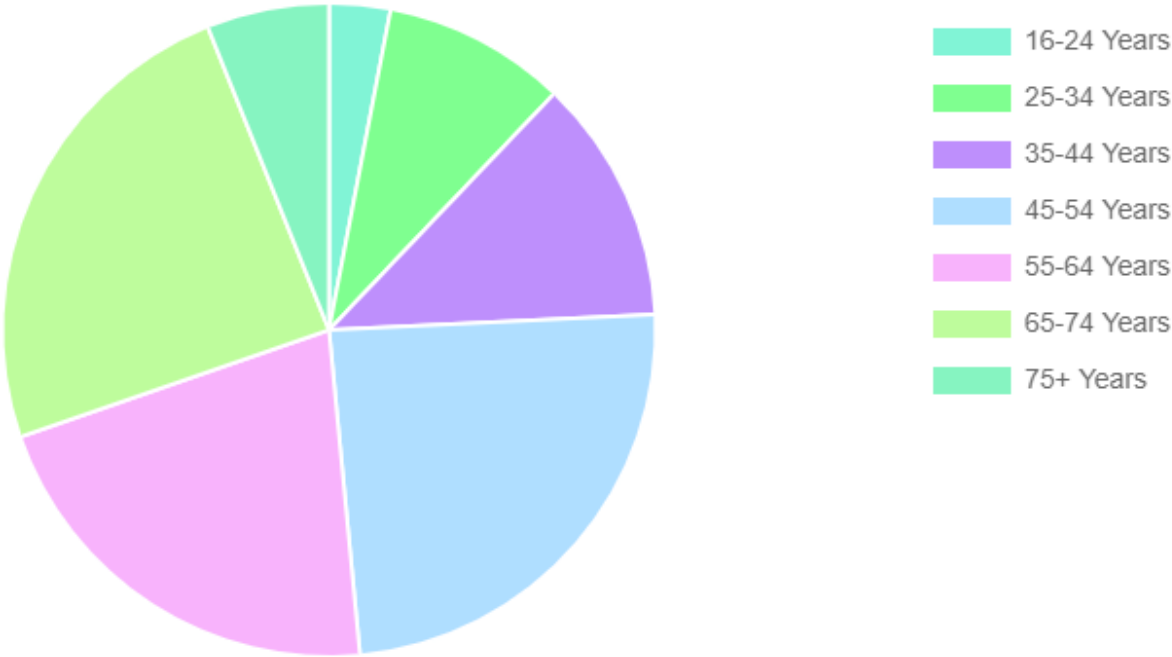


ANSWERS		RESPONSES	
Female		52%	17
Male		48%	16

33 Answered

0 Skipped

Please select your age group:

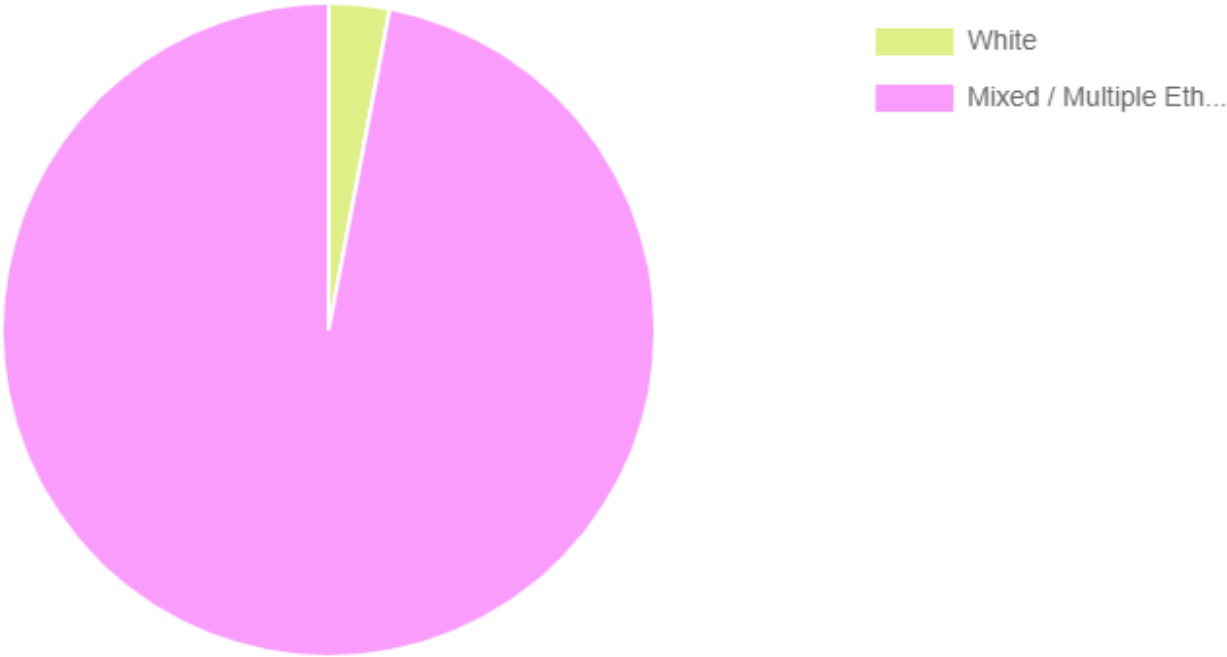


ANSWERS		RESPONSES	
65-74 Years		24%	8
45-54 Years		24%	8
55-64 Years		21%	7
35-44 Years		12%	4
25-34 Years		9%	3
75+ Years		6%	2
16-24 Years		3%	1

33 Answered

0 Skipped

What is your ethnic group:

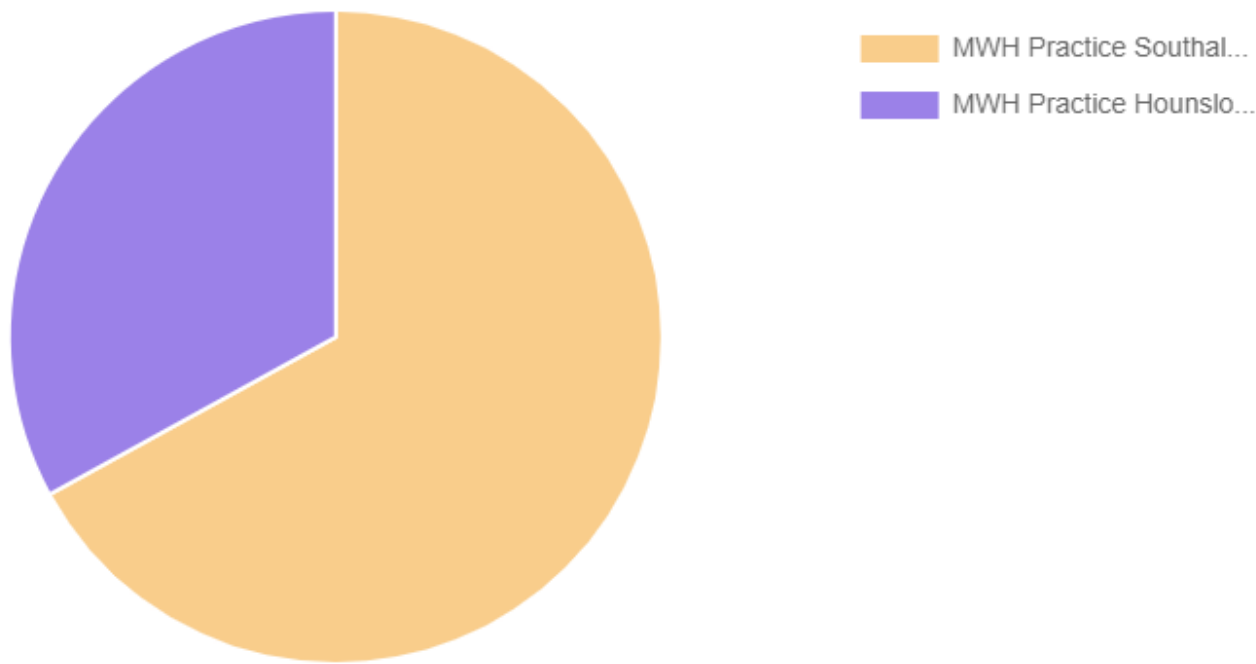


ANSWERS		RESPONSES	
Mixed / Multiple Ethnic Group		97%	32
White		3%	1

33 Answered

0 Skipped

Please Identify which Practice you attend:



ANSWERS		RESPONSES	
MWH Practice Southall		67%	22
MWH Practice Hounslow		33%	11

33 Answered

0 Skipped