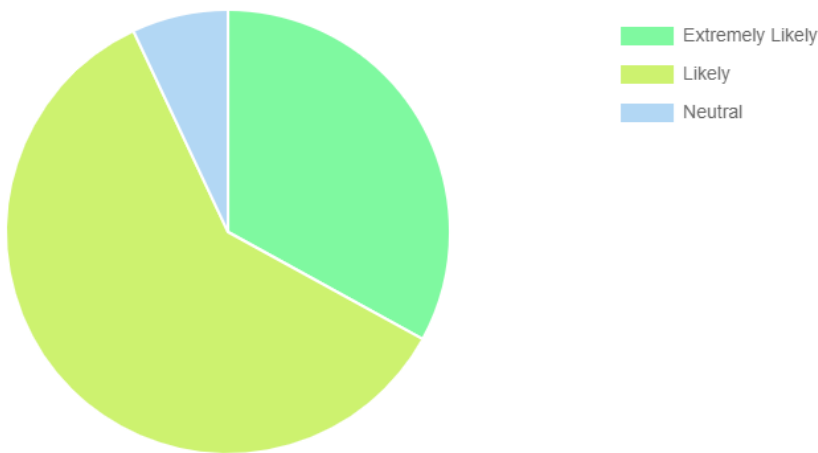


Friends and Family Survey: MWH Practice: September 2022

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Likely	60%	9
Extremely Likely	33%	5
Neutral	7%	1

15 Answered

0 Skipped

Please give the reason for your response:

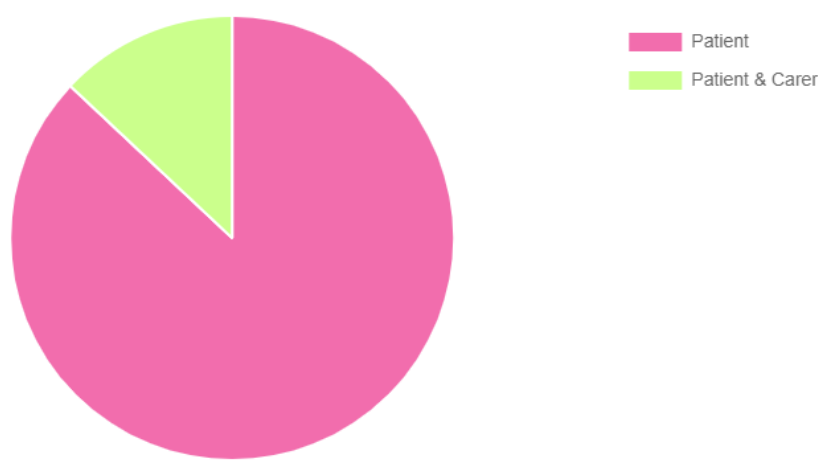
ANSWERS	DATE	
I like to see the Doctor face to face.	8 September 2022 15:34	
The Doctors are good and friendly. I am very happy, comparing to my friends what they say about their GP surgery	8 September 2022 15:32	
Very understanding	8 September 2022 15:30	
The doctors, nurses and the receptionists are good, they are friendly and have time for the patients.	8 September 2022 15:28	
I do feel receptionists are polite and helpful	8 September 2022 15:26	
Receptionist was very helpful and kind	7 September 2022 15:00	
Excellent receptionist	7 September 2022 14:58	
HCA take good care Doctors are good	7 September 2022 14:56	
Doctors Take good care Receptionists are polite and helpful	7 September 2022 12:56	
Good Customer Service	7 September 2022 12:53	
very helpful receptionists	5 September 2022 12:03	
NURSES ARE awesome	5 September 2022 12:02	

ANSWERS	DATE	
I do feel HCA take good care for me	5 September 2022 12:01	🔗
I do feel Doctors take good care of me.	5 September 2022 12:00	🔗
I do feel receptionists are polite and helpful	5 September 2022 11:57	🔗

15 Answered

0 Skipped

Which best describes you

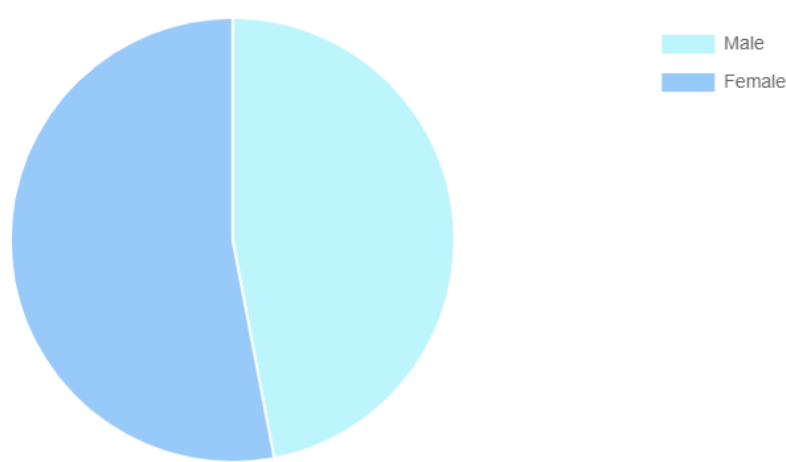


ANSWERS	RESPONSES	
Patient	87%	13
Patient & Carer	13%	2

15 Answered

0 Skipped

What is your gender



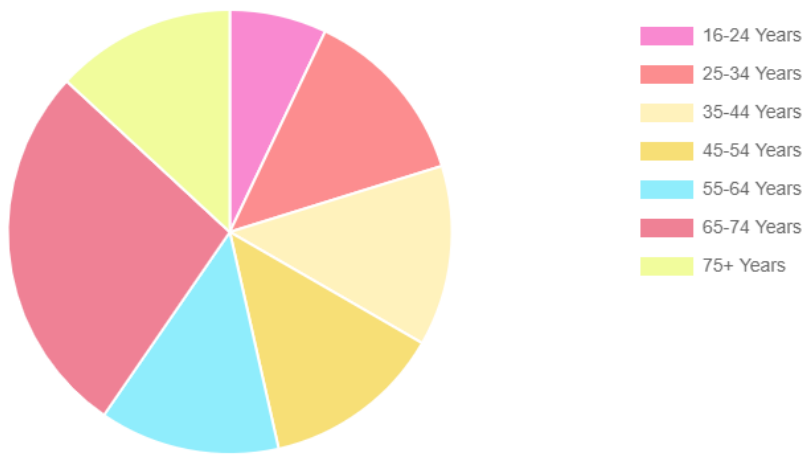
ANSWERS	RESPONSES	
Female	53%	8

ANSWERS	RESPONSES	
Male	47%	7

15 Answered

0 Skipped

Please select your age group:

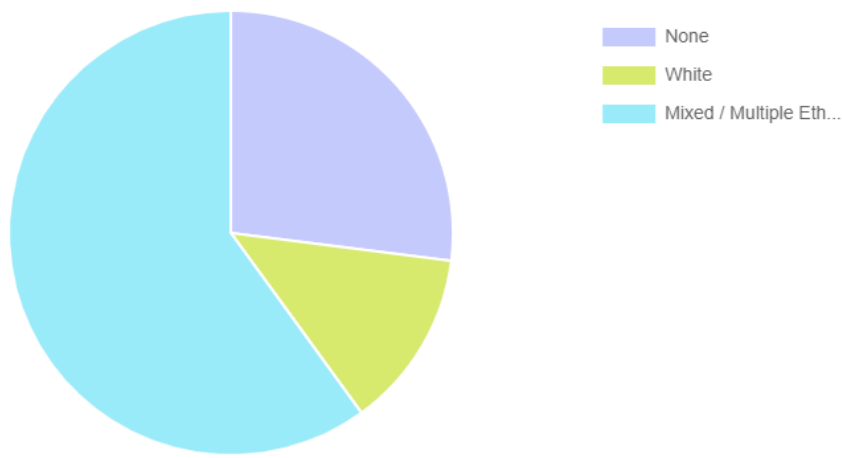


ANSWERS	RESPONSES	
65-74 Years	27%	4
75+ Years	13%	2
25-34 Years	13%	2
55-64 Years	13%	2
45-54 Years	13%	2
35-44 Years	13%	2
16-24 Years	7%	1

15 Answered

0 Skipped

What is your ethnic group

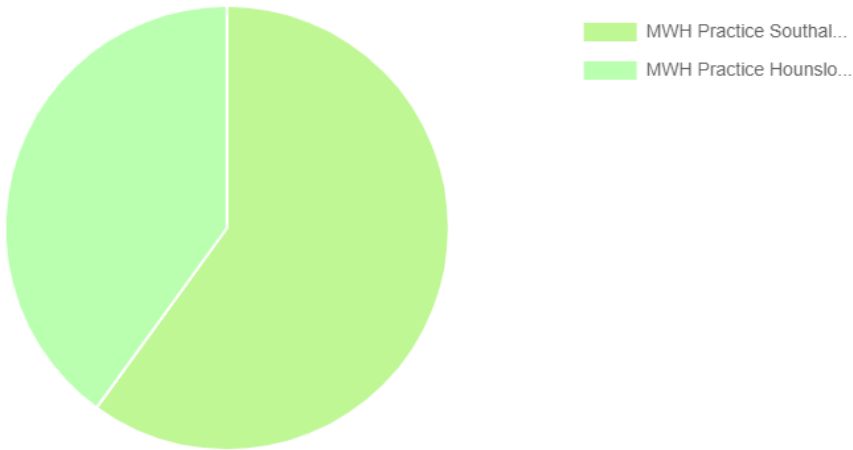


ANSWERS	RESPONSES	
Mixed / Multiple Ethnic Group	60%	9
None	27%	4
White	13%	2

15 Answered

0 Skipped

Please identify which Practice you attend:



ANSWERS	RESPONSES	
MWH Practice Southall	60%	9
MWH Practice Hounslow	40%	6

15 Answered

0 Skipped