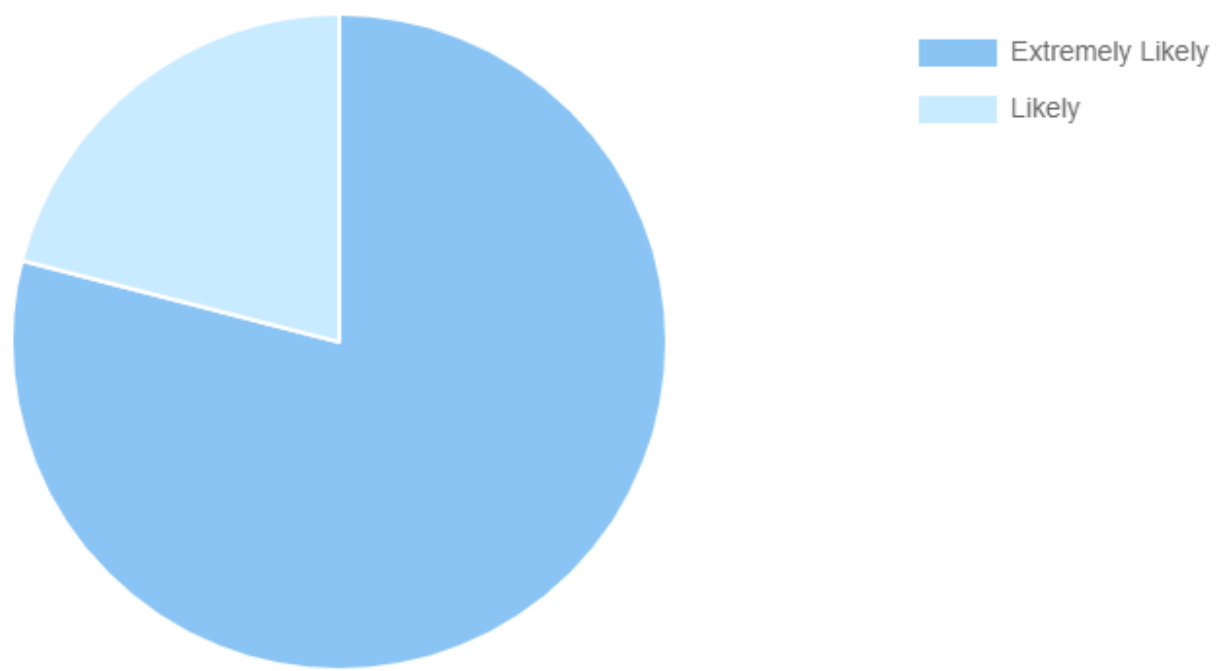


MWH Surgeries Friends and Family Survey Results for February 2024

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS		RESPONSES	
Extremely Likely		79%	19
Likely		21%	5

24 Answered

0 Skipped

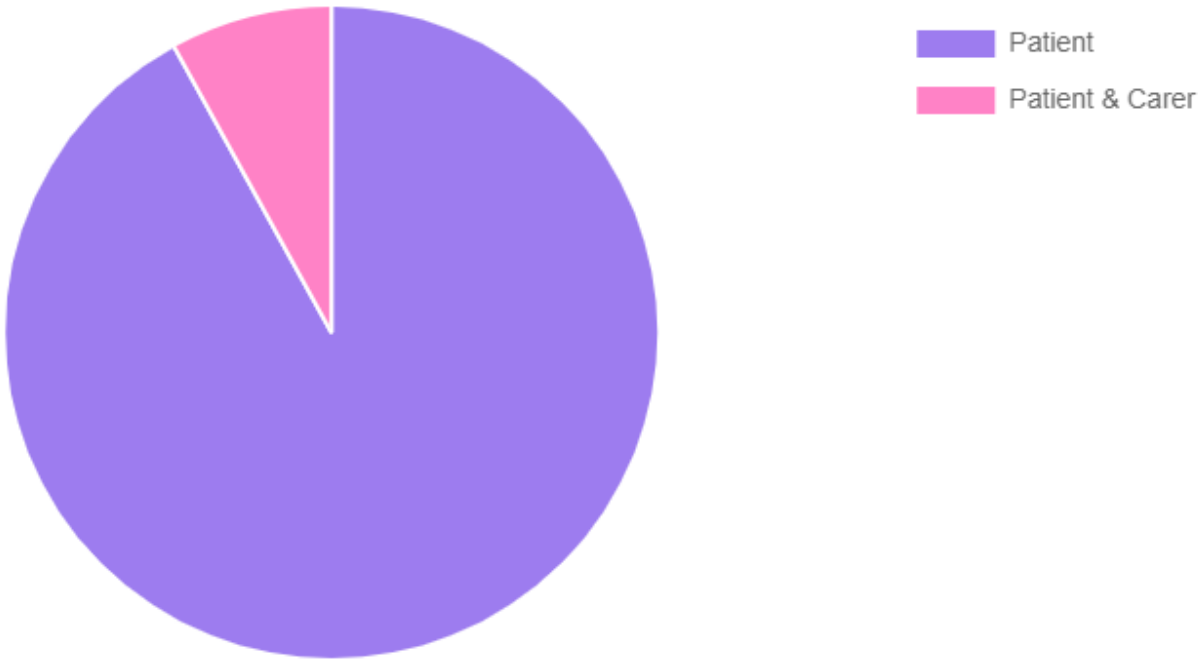
Please give the reason for your response:

ANSWERS	DATE
Staff is very good, kind and helpful. Surgery cleaning is done very good so patient is not bothered about their health and safety. especially reception are very nice and helpful behavior for patients. Thanks	2 February 2024 at 12:41
Dr was very nice and friendly	2 February 2024 at 12:37
Very Helpful	2 February 2024 at 12:34
Very friend staff	2 February 2024 at 12:34
Excellent Dr J Watson Highly professional listens well supportive of patients thorough examination highly respected for her professional at high level Receptionist especially Rosie are good.	2 February 2024 at 12:33
The Good was very nice and my mum could understand and listen properly.	2 February 2024 at 12:31
long term patient	2 February 2024 at 12:28
They take very good care of their patients	2 February 2024 at 12:26
my doctor and his team are amazing group of people. always helpful, caring and empathetic. Amazing Surgery	2 February 2024 at 12:25
Great empathy with patients	2 February 2024 at 12:24
Receptionist are very kind enough and helped me to book an appointment on urgent basis. It was way too quick than expected. Last but not the least phlebotomist was very helpful and polite. Really appreciate the entire team. Thank you.	2 February 2024 at 12:22
Brilliant service always espically reception staff	2 February 2024 at 12:13
All are very good	2 February 2024 at 12:11

13 Answered

11 Skipped

Which best describes you



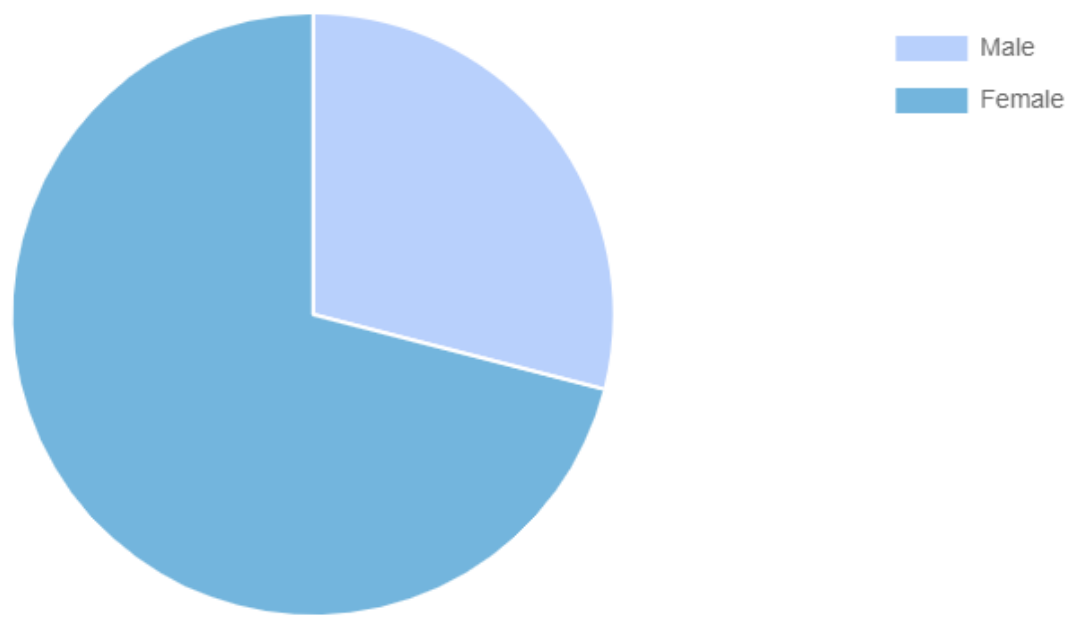
ANSWERS		RESPONSES	
Patient		92%	22
Patient & Carer		8%	2

24 Answered

0 Skipped



What is your gender



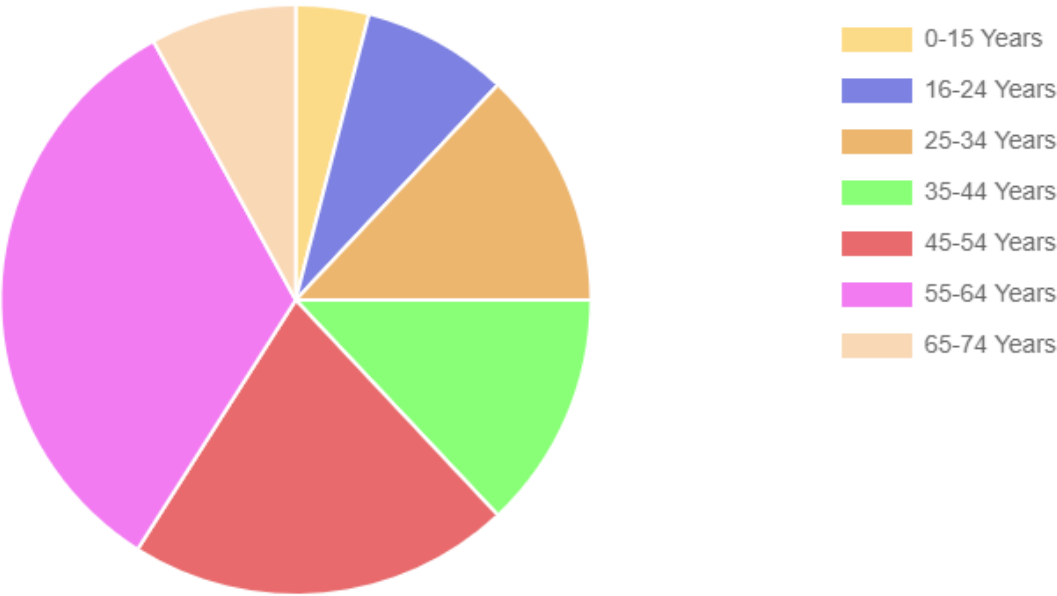
ANSWERS		RESPONSES	
Female		71%	17
Male		29%	7

24 Answered

0 Skipped



Please select your age group:

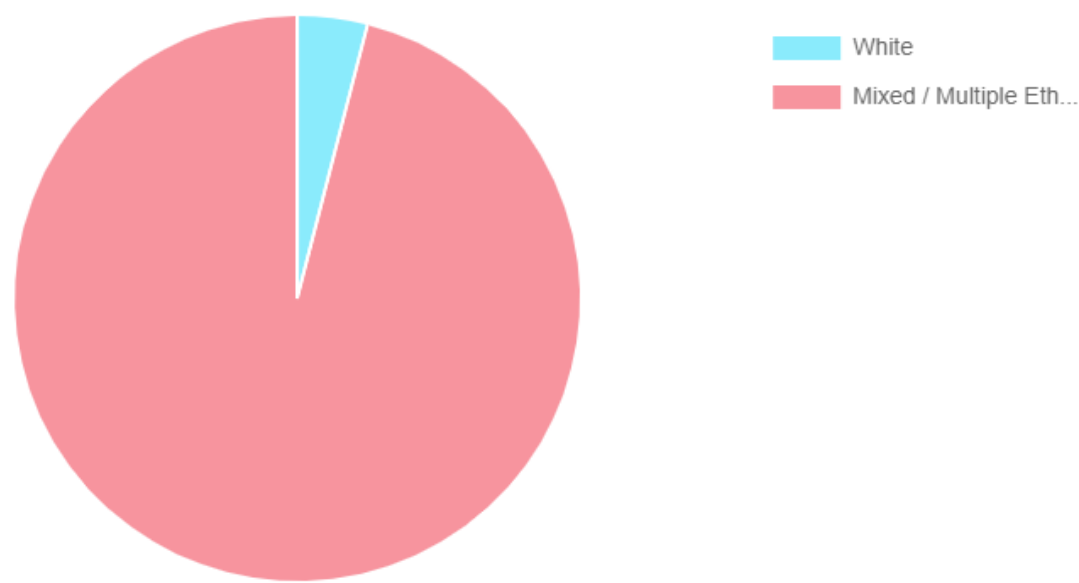


ANSWERS	RESPONSES	
55-64 Years	33%	8
45-54 Years	21%	5
35-44 Years	13%	3
25-34 Years	13%	3
16-24 Years	8%	2
65-74 Years	8%	2
0-15 Years	4%	1

24 Answered

0 Skipped

What is your ethnic group

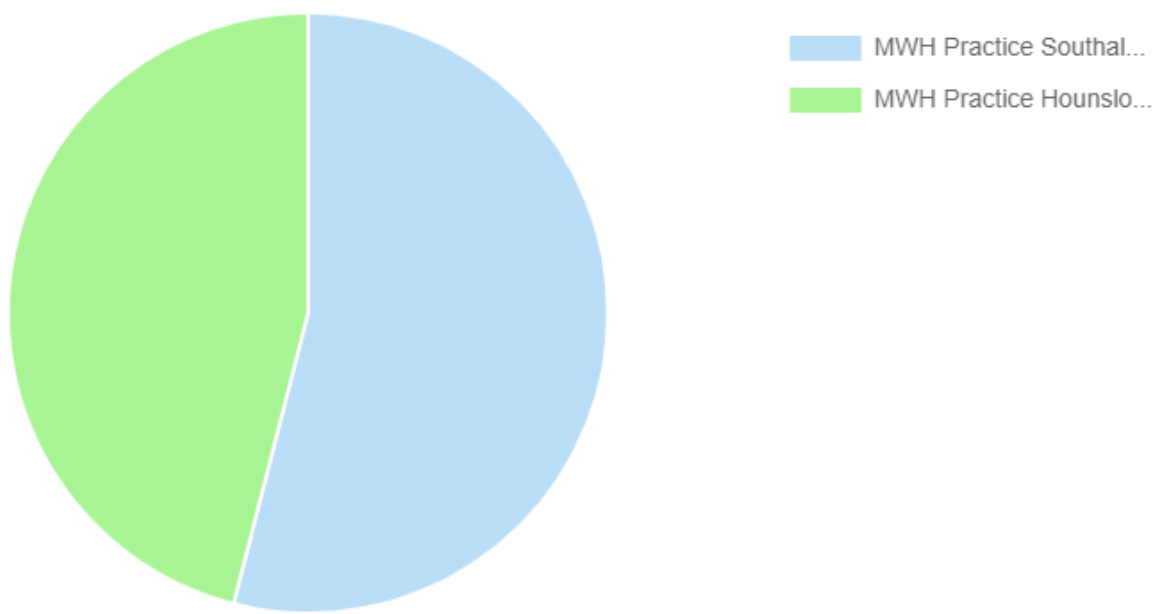


ANSWERS		RESPONSES	
Mixed / Multiple Ethnic Group		96%	23
White		4%	1

24 Answered

0 Skipped

Please identify which Practice you attend:



ANSWERS	RESPONSES	
MWH Practice Southall	54%	13
MWH Practice Hounslow	46%	11

24 Answered

0 Skipped