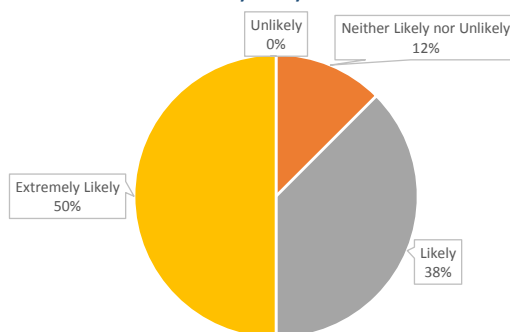


MWH Practice - Patient Feedback Report

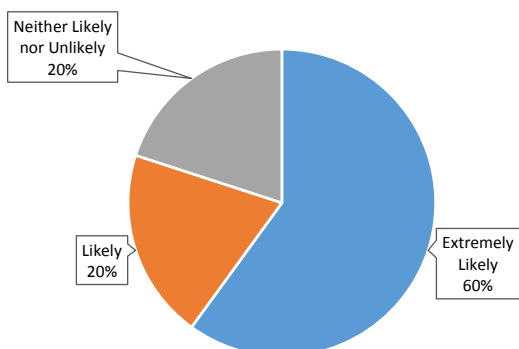
August 2015

How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?

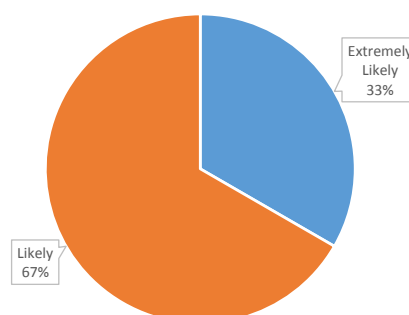


Breakdown of Male / Female

Male

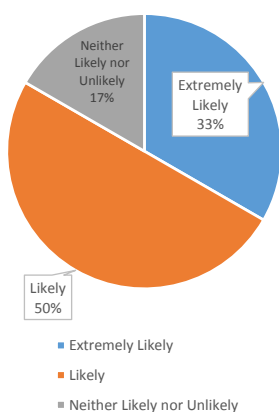


Female

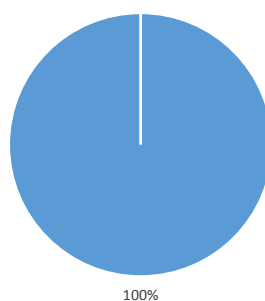


Breakdown by respondent type

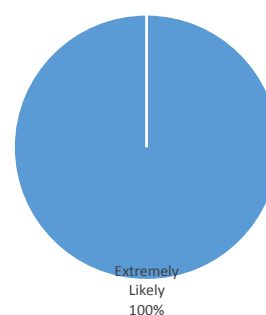
Patient



Family Member



Carer



Verbatim Comments

Too long to get a appointment
All the staffs and doctors are kind and helpful
This surgery is great
staff should be more friendly and welcoming.
very good service and treatment
This surgery is very good and has good doctors. It is very very hard to get appointment in this surgery
They seem to be unhappy although they ae no under pressure at all.
Electronic system do not work most of the time. Appointment system could be improved.