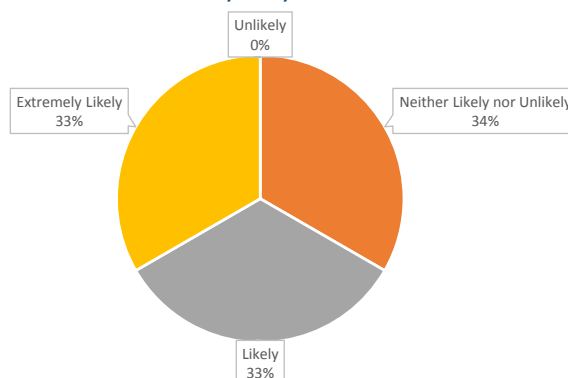


MWH Practice - Patient Feedback Report

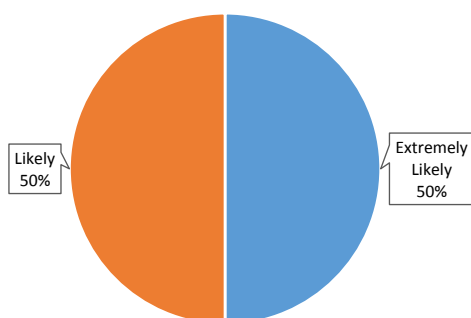
September 2015

How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?

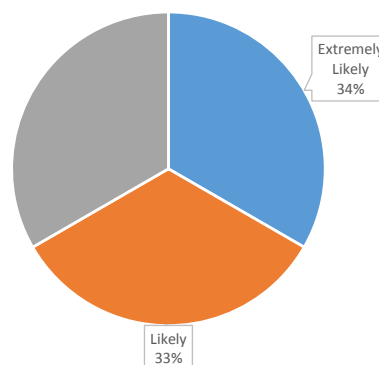


Breakdown of Male / Female

Male

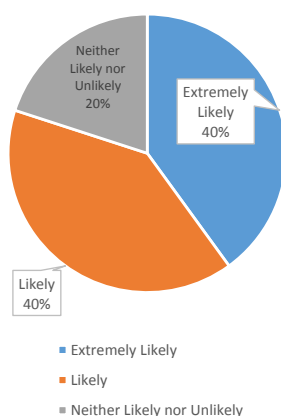


Female



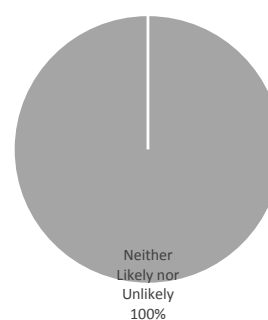
Breakdown by respondent type

Patient



Family Member

Carer



Verbatim Comments

Very difficult to get an appointment, min 2 weeks wait and often have to call back as all the appointments have gone. Overall the doctors are very good.

It takes two weeks to get an appointment with the doctor

Receptionist are very helpful all the time

It's ok, don't get appointment quickly

The front office staffs as well as GPs and Nurses are very co-operative

Very smoothly managed on daily basis, big well done to front office staffs and some GPs