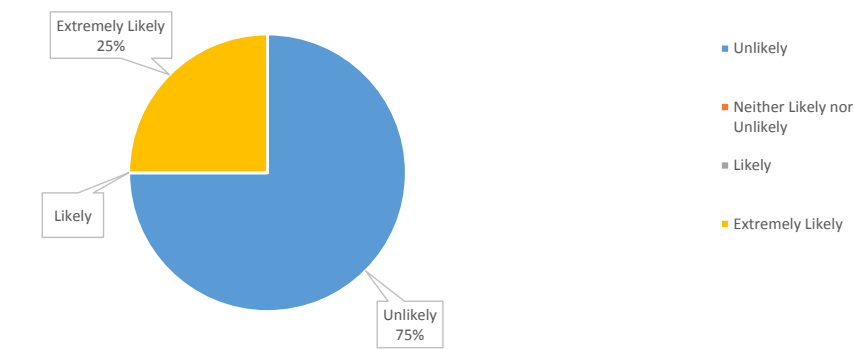


MWH Practice - Patient Feedback Report

May 2016

How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?

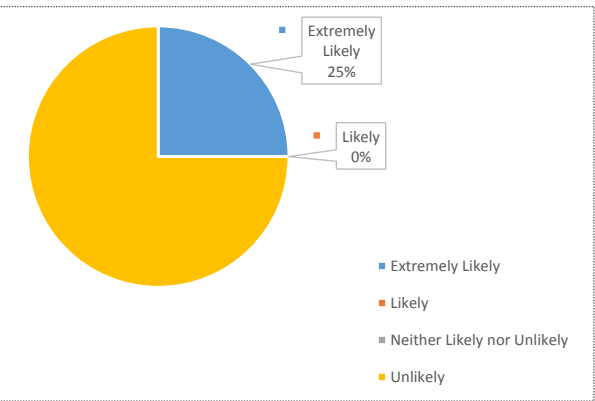


Breakdown of Male / Female

Male

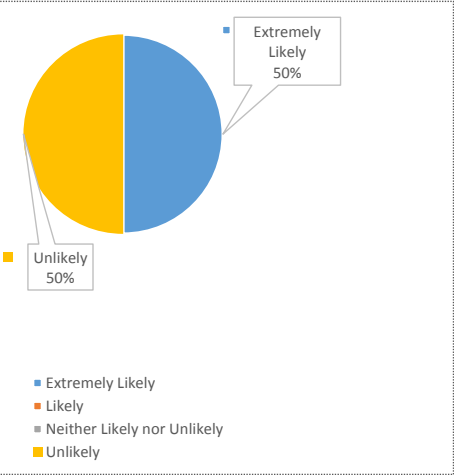


Female

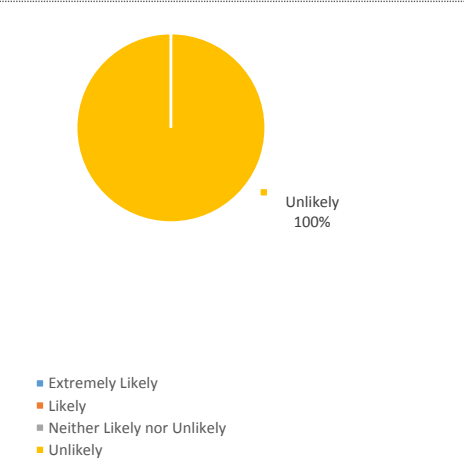


Breakdown by respondent type

Patient



Family Member



Carer



Verbatim Comments

- I asked for appointment, explained my situation got appointment for same day
- Receptionists are rude and don't put patients needs into consideration
- The receptionists at Vincent Road hounslow are so rude and don't consider or understand patients needs