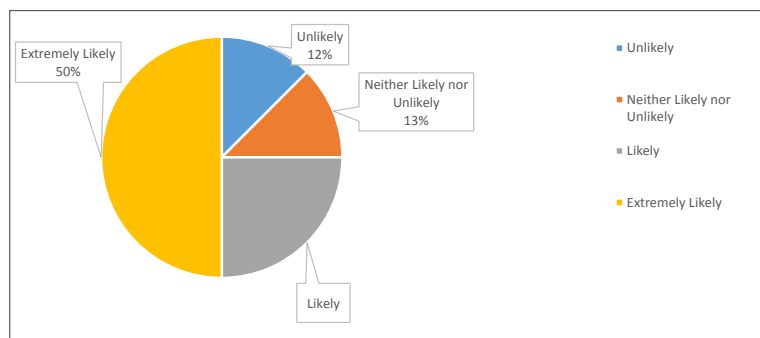


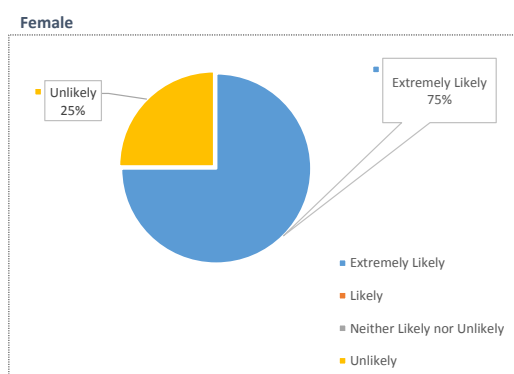
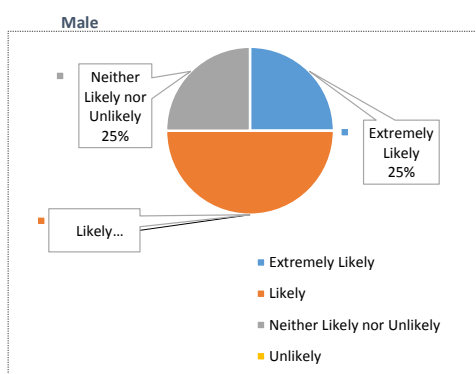
MWH Practice - Patient Feedback Report

July 2016

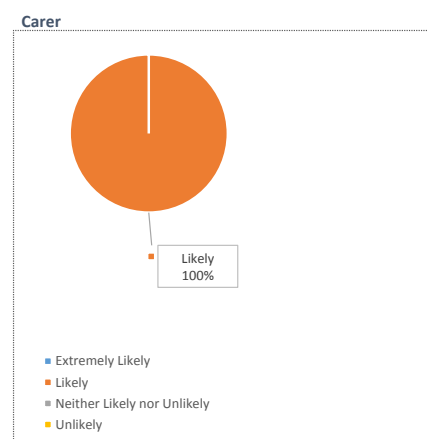
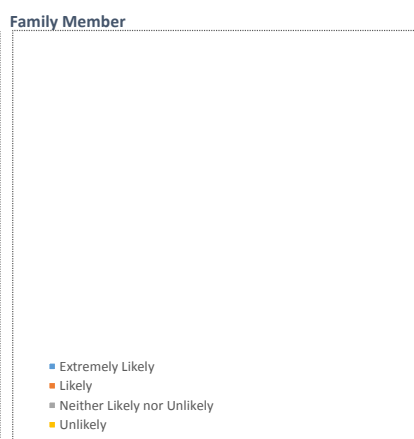
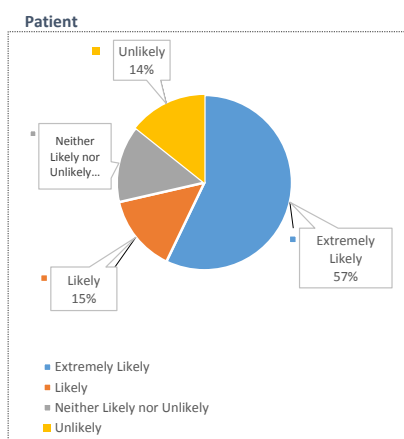
How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?



Breakdown of Male / Female



Breakdown by respondent type



Verbatim Comments

Reception Staff are not helpful with queries. Doctors are fine
Very friendly staff
Very Good
Specialist Doctor is very good and I am very satisfied with the service.
The doctors in the practice are very good (the best). The nurse is ok. The receptionists are very good at their job. Very helpful, always got a cheerful face and talk very politely.
Very difficult to get an appointment. Overall the doctors are very good
Brilliant Service, very polite reception
Services are very smoothly managed on daily basis. Big Well done to front office staff and some GPs
It take two weeks to get an appointment with the doctor