

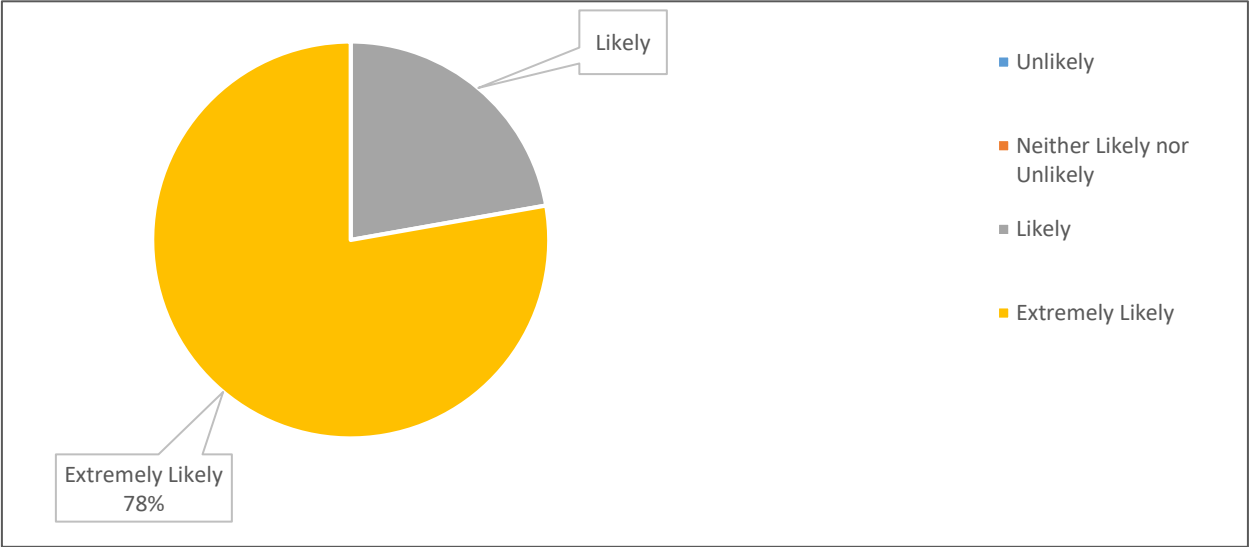
# MWH Practice - Patient Feedback Report

September 2017

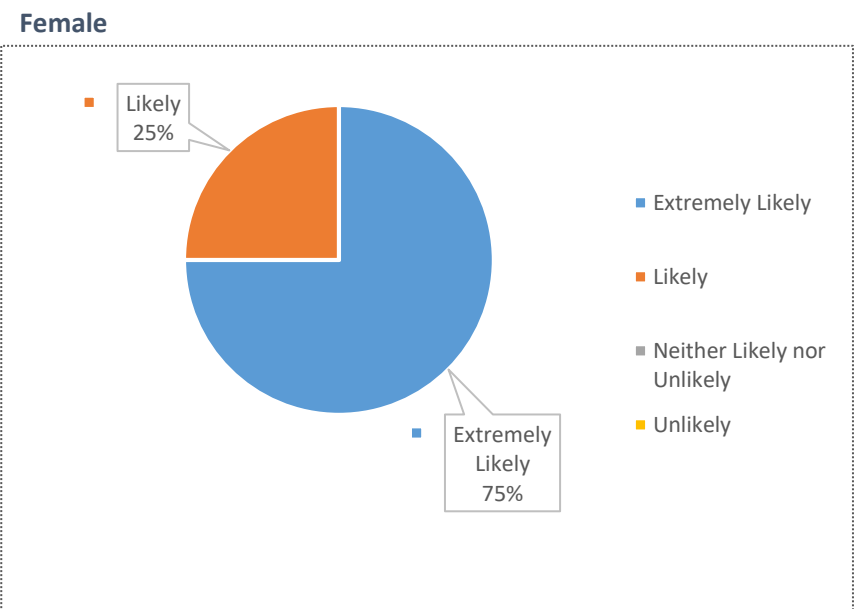
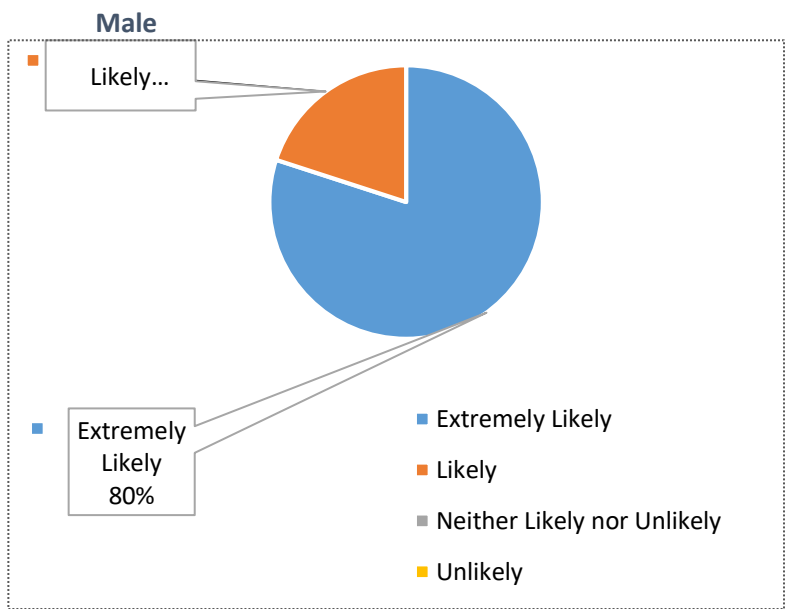
MWH Practice - Hounslow

Total number of respondents: 36

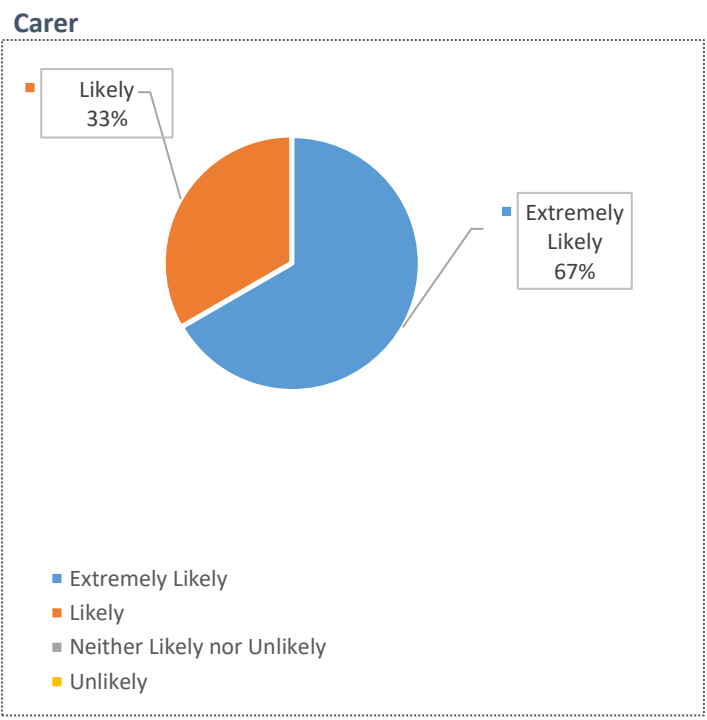
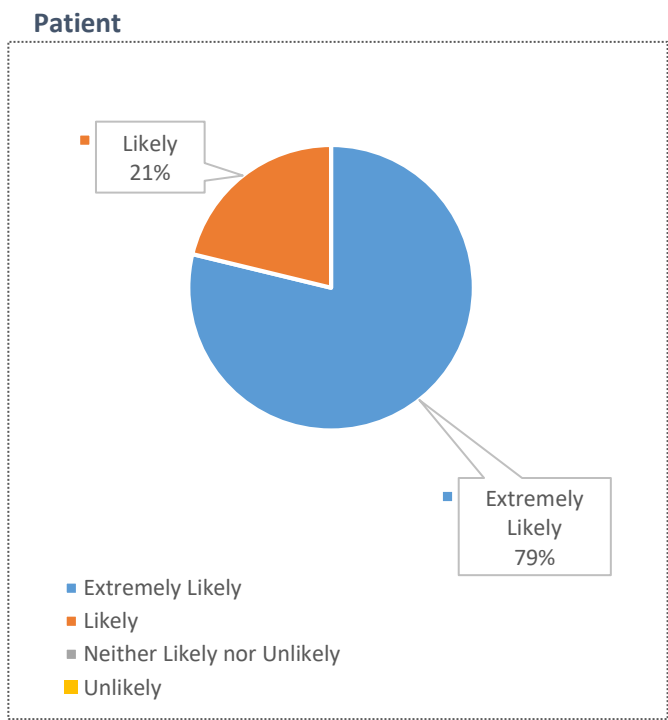
How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?



Breakdown of Male / Female



Breakdown by respondent type



# MWH Practice - Patient Feedback Report

September 2017

MWH Practice - Hounslow

## Verbatim Comments

|                                                                                |
|--------------------------------------------------------------------------------|
| I really like this surgery                                                     |
| Doctors, Receptionist and Nurse take good care                                 |
| Doctors, Nurse, Receptionist take good care                                    |
| Doctors, Nurse, Receptionist take good care                                    |
| Drs Nurse Receptionist take good care like the Doctors and happy               |
| Drs, Nurse, Receptionist take good care                                        |
| Drs, Nurse, Receptionist take good care                                        |
| Drs, Nurse, receptionist extremely helpful all the time                        |
| Drs, HCA, Receptionist take good care                                          |
| Very Helpful                                                                   |
| Doctors, Nurse/HCA take good care, Receptionist are polite and friendly        |
| Doctors and Nurse/HCA take good care                                           |
| Doctors, Nurse/HCA take good care, Receptionist are polite and helpful         |
| Doctors, Nurse/HCA take good care, Receptionist are polite and helpful         |
| Doctors, Nurse/HCA take good care, Receptionist are polite and helpful         |
| Doctors, Nurse/HCA take good care, Receptionist are polite and helpful         |
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| Doctors, Nurse/HCA take good care, Receptionist are polite and helpful         |
| Doctors, Nurse/HCA take good care, Receptionist are polite and helpful         |
| Drs are helpful                                                                |
| Very good and reliable                                                         |
| I am looked after very well by the whole team of doctors (GP) surgery          |
| Wonderful and helpful                                                          |
| Wonderful and helpful                                                          |
| I would like to say thankyou for receptionist they are very helpful and polite |
| Doctors take care of me and listen to me. Very good surgery                    |
| Smiley faces with Can-Do attitude. Thanks for all your help.                   |

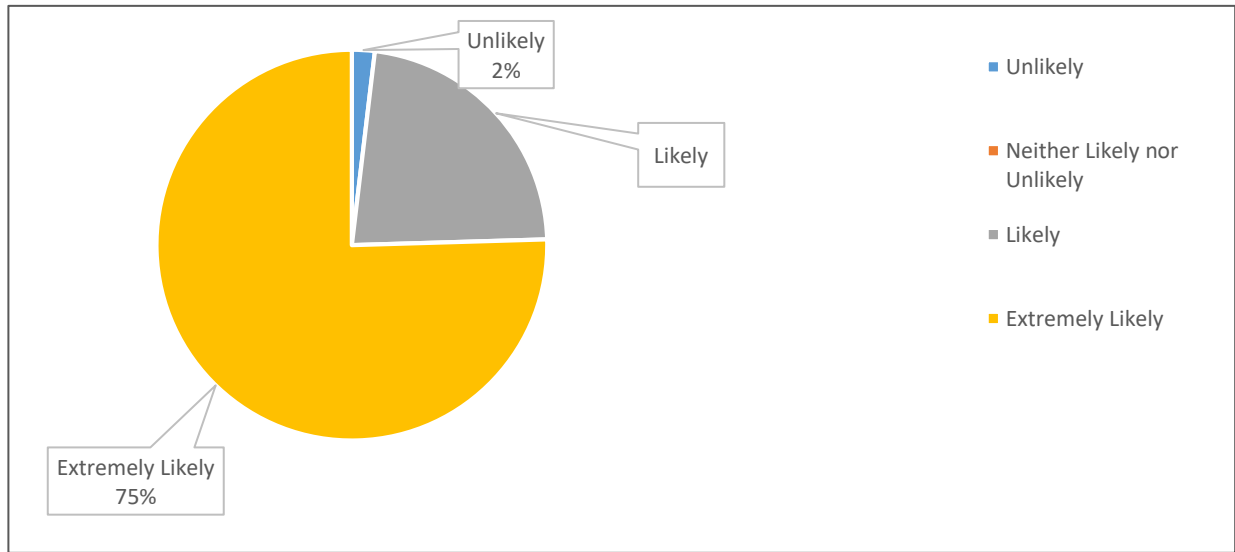
# MWH Practice - Patient Feedback Report

September 2017

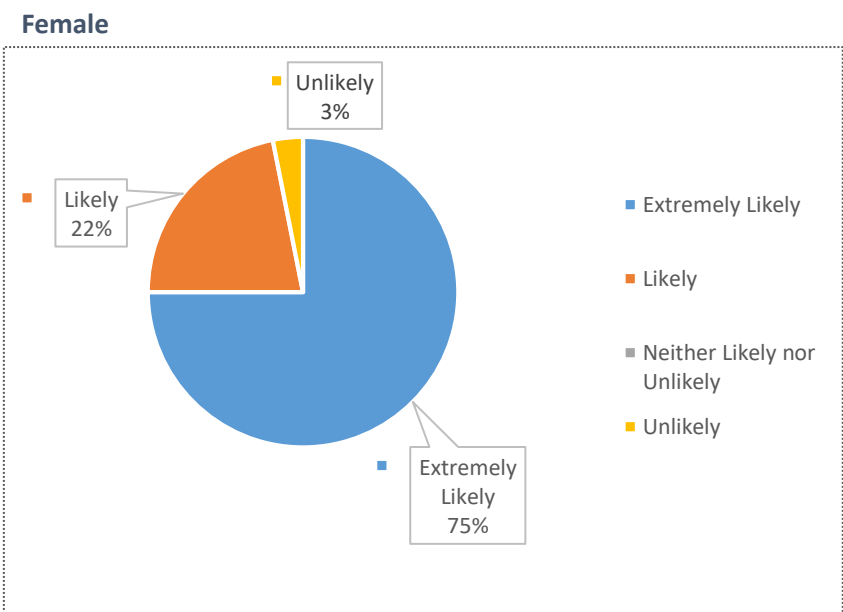
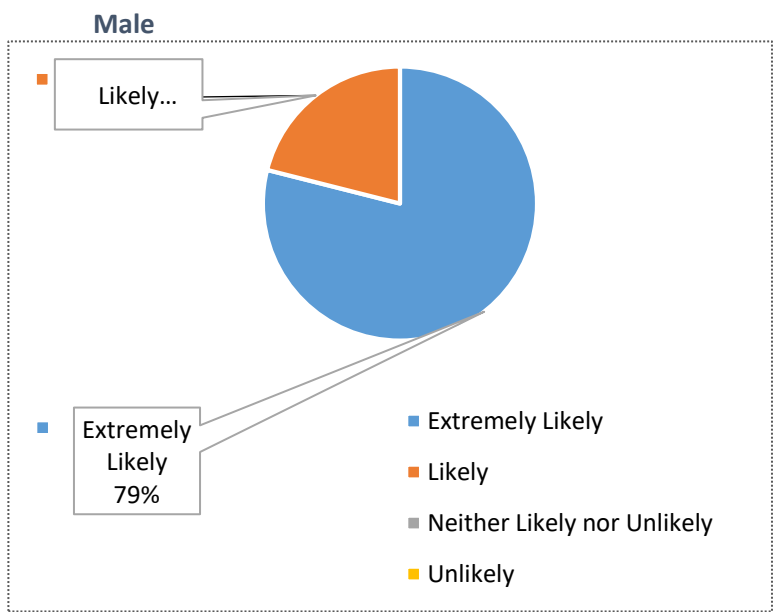
MWH Practice - Southall

Total number of respondents: 55

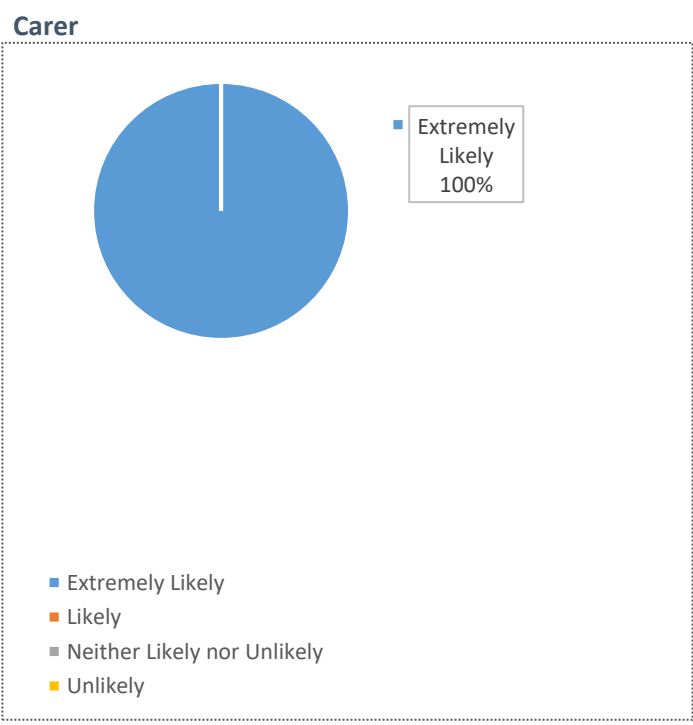
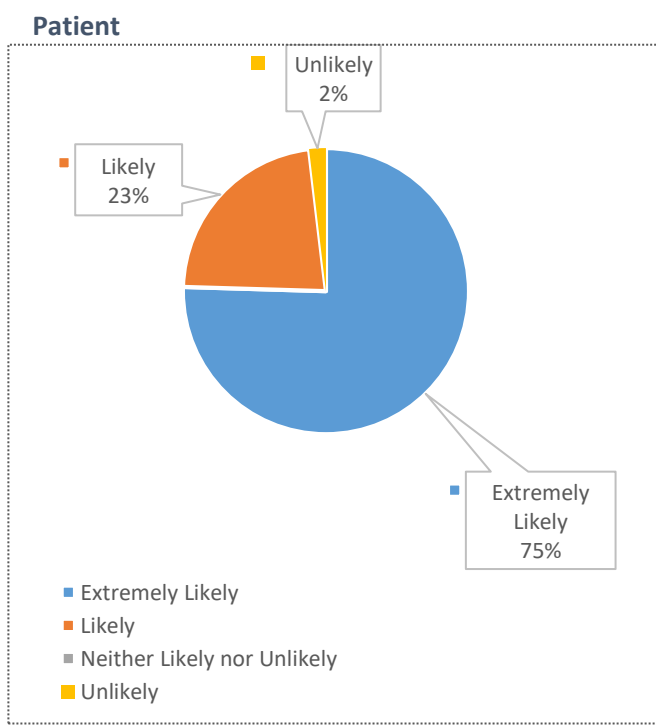
How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?



Breakdown of Male / Female



Breakdown by respondent type



# MWH Practice - Patient Feedback Report

September 2017

MWH Practice - Southall

Verbatim Comments

|                                                                                                   |
|---------------------------------------------------------------------------------------------------|
| Drs, Nurse, Receptionist take good care and are helpful                                           |
| Drs, Receptions take good care and are polite                                                     |
| Drs and Nurses take good care Receptionist are polite and helpful                                 |
| Drs Nurses and receptionist take good care                                                        |
| Doctors Nurses take good care, Receptionist are polite and helpful                                |
| Doctors Nurses take good care, Receptionist are polite and helpful                                |
| Drs Nurse take good care receptionist are polite and helpful                                      |
| Drs Nurse Receptionist are all polite and helpful                                                 |
| Doctors and receptionist are good and helpful                                                     |
| Drs and staff nature is very good                                                                 |
| Drs, Nurse take good care                                                                         |
| Drs, HCA, Receptionist take good care                                                             |
| Drs, Nurse, Receptionist take good care                                                           |
| Drs, Nurse, Receptionist take good care                                                           |
| Drs, Nurse, Receptionist take good care                                                           |
| Drs, Nurse, Receptionist take good care                                                           |
| Drs, Nurse, Receptionist take good care                                                           |
| Drs, Nurse/HCA, Receptionist take good care                                                       |
| Drs, Nurse/HCA, Receptionist take good care                                                       |
| Doctors, Nurse/HCA, Receptionist take good care                                                   |
| Drs and Nurse/HCA take good care, receptionist are polite and helpful                             |
| satisfaction for caring and helping, very happy for services                                      |
| Doctors Nurses take good care, Receptionist are polite and helpful                                |
| Doctors Nurses take good care, Receptionist are polite and helpful                                |
| Doctors Nurses take good care, Receptionist are polite and helpful                                |
| I feel good service of GP, Doctors, Nurse/HCA take good care, receptionist are polite and helpful |
| Doctors, Nurse/HCA take good care, receptionist are polite and helpful                            |
| Drs, Nurse/HCA take good care, receptionist are polite and helpful                                |
| happy and good service                                                                            |
| their service is very nice and very sincerely                                                     |
| Doctors, Nurse/HCA take good care, receptionist are polite and helpful                            |
| Doctors, Nurse/HCA take good care, receptionist are polite and helpful                            |
| Drs, Nurse/HCA take good care, receptionist are polite and helpful                                |
| I come here early or late or wrong appointment but treated nicely and seen not turned away        |
| Drs and Nurse/HCA take good care, receptionist are polite and helpful                             |
| Dr Nurse/HCA take good care, receptionist are polite and helpful                                  |
| Doctors take good care of the patients                                                            |
| Great staff. Very Professional                                                                    |