

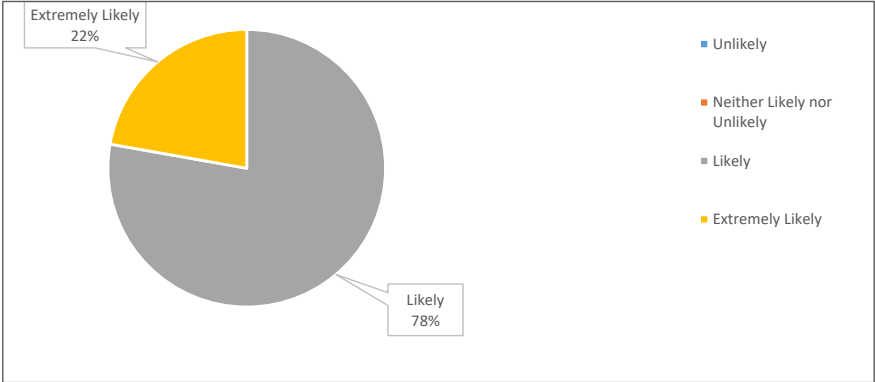
MWH Practice - Patient Feedback Report

July 2018

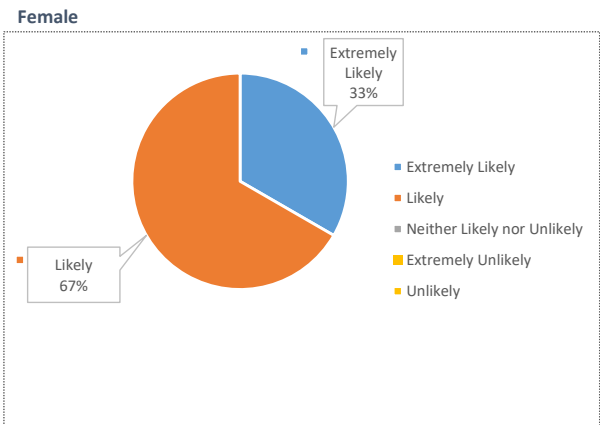
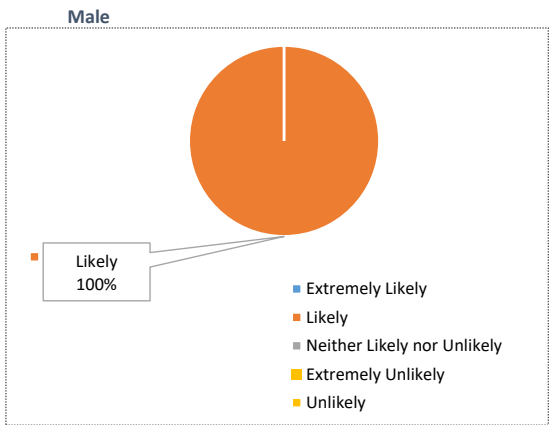
MWH Practice - Hounslow

Total number of respondents: 9

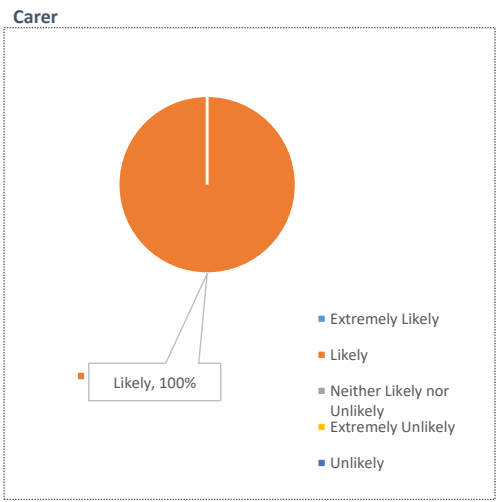
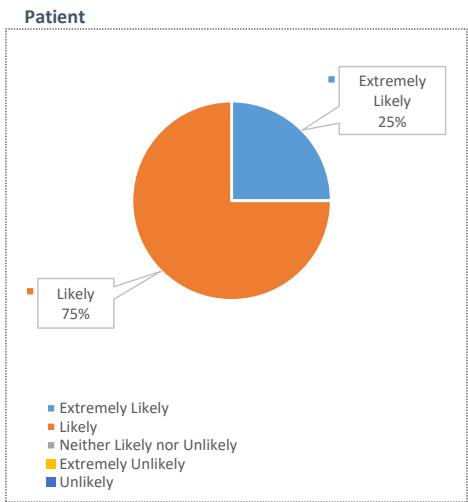
How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?



Breakdown of Male / Female



Breakdown by respondent type



MWH Practice - Patient Feedback Report

July 2018

MWH Practice - Hounslow

Verbatim Comments

Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors, Nurses and HCA take good care. Receptionists are polite and helpful.
Doctors, Nurses and HCA take good care. Receptionists are polite and helpful.
All doctors are very good.
Doctors, Nurses and HCA take good care. Receptionists are polite and helpful.

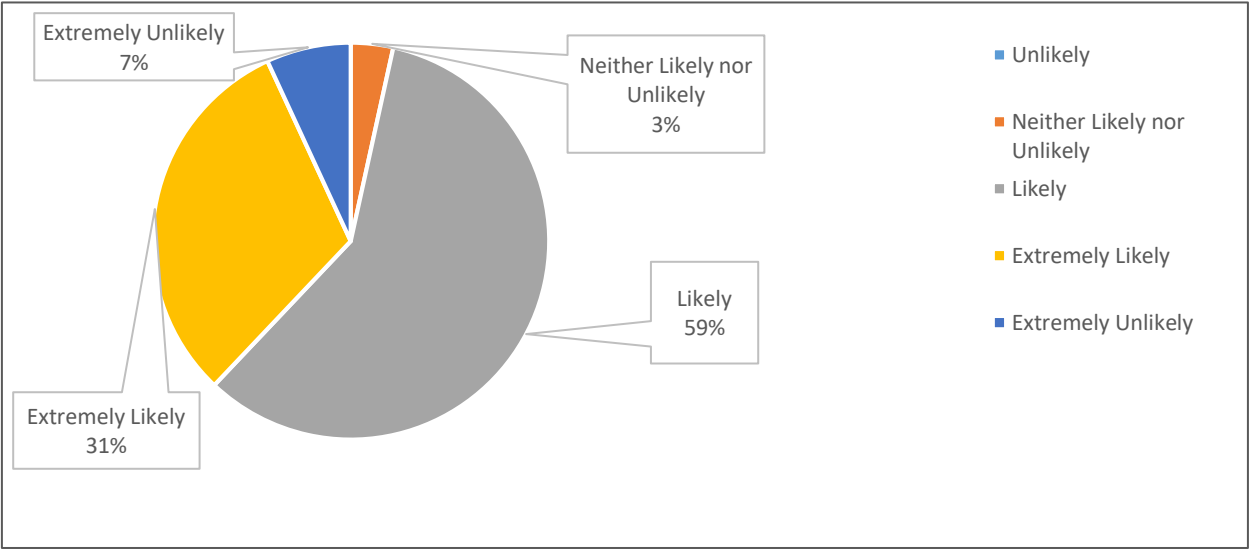
MWH Practice - Patient Feedback Report

July 2018

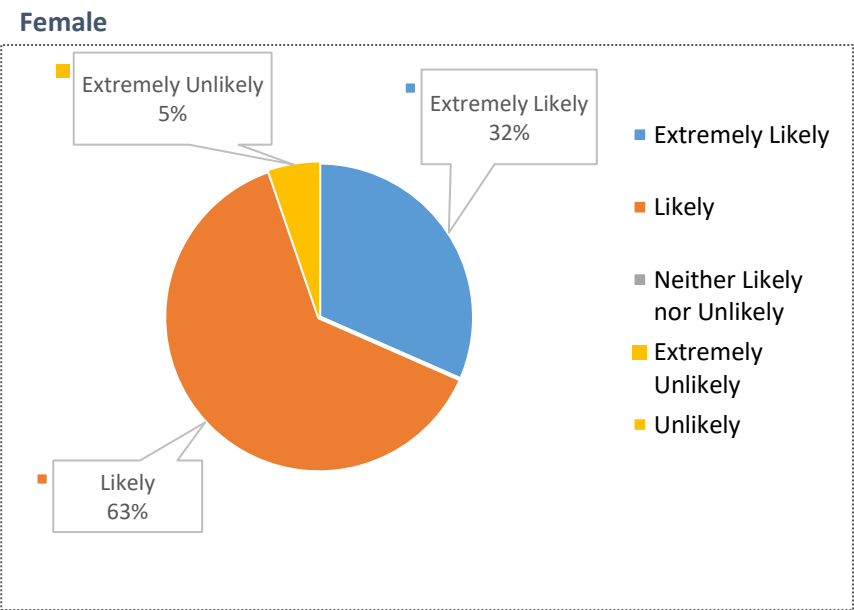
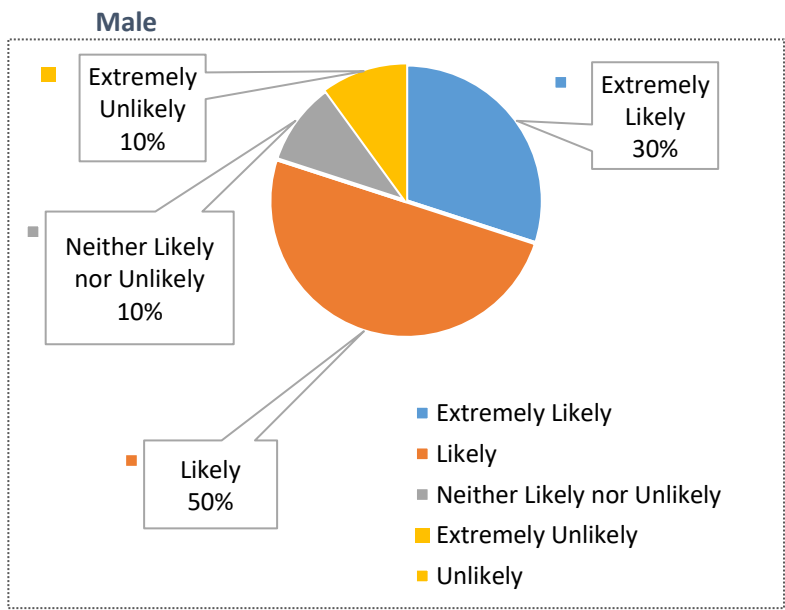
MWH Practice - Southall

Total number of respondents: 29

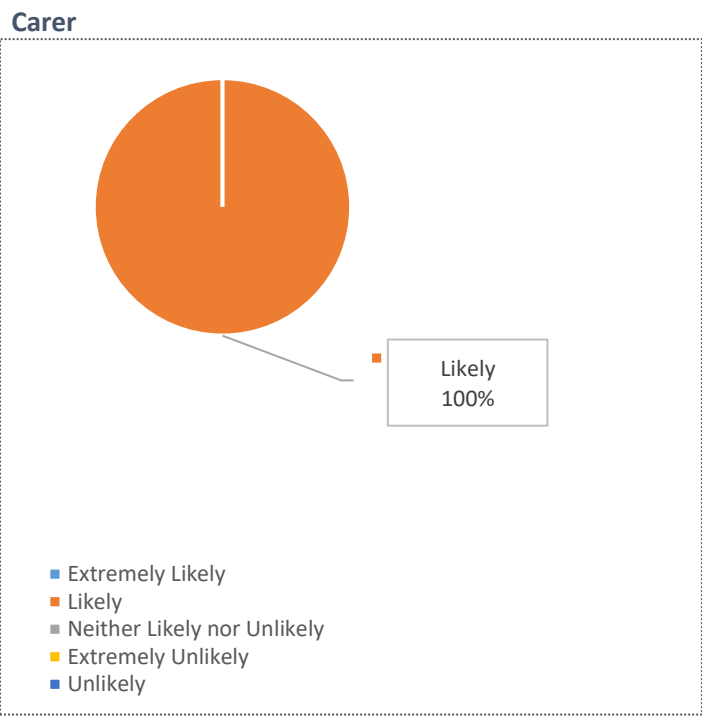
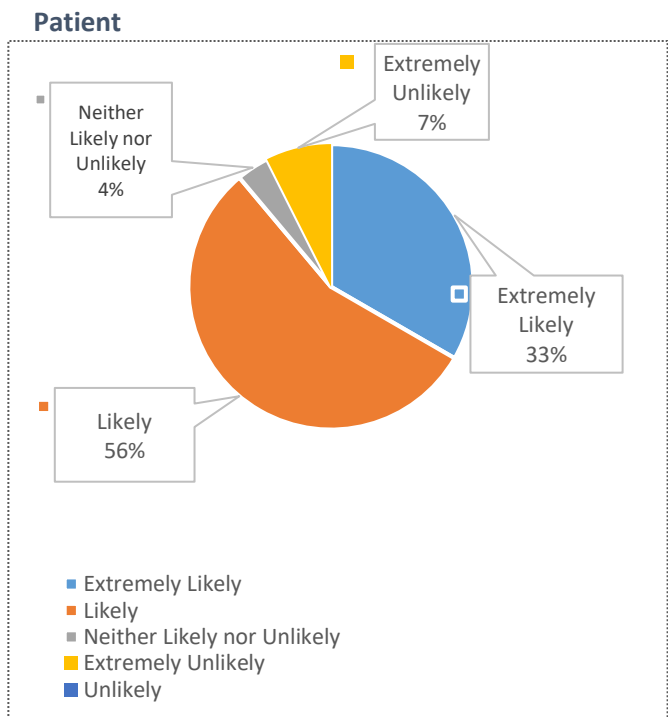
How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?



Breakdown of Male / Female



Breakdown by respondent type



MWH Practice - Patient Feedback Report

July 2018

MWH Practice - Southall

Verbatim Comments

Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
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Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
All are helpful to me
Doctors/Nurses/HCA take good care of me. Receptionists are polite and helpful.
This message is given online, prescription summary. It confusing. This prescription will be available to collect from 17 Jul 2018 Your prescription will be ready for collection in two working days (after 4pm) Regards RB
I m here a long time like 7 8 years ago but there doctors are not check properly i got thyriod problem like around 7 years but they are just playing with me u hav to wait the condition should be go away but when and why i came there for joking???
Doctors, nurses/HCA takes good care of us. Receptionists are polite and helpful.
Doctors, nurses/HCA takes good care of us. Receptionists are polite and helpful.
Doctors, nurses/HCA takes good care of us. Receptionists are polite and helpful.
Doctors, nurses/HCA takes good care of us. Receptionists are polite and helpful.
Gives proper advise and solve all the questions asked.
Doctors takes good care of us. Receptionists are polite and helpful.
Doctors, nurses/HCA takes good care of us. Receptionists are polite and helpful.
Surgery is good and clean. staff are helpful.
Doctors, nurses/HCA takes good care of us. Receptionists are polite and helpful.
Doctors, nurses/HCA takes good care of us. Receptionists are polite and helpful.
dear sir and madam as i went to ask new patients registration form from the practice the reception lady ask my ID and proof of address to give me form and spoke to discriminationatly and told get out the building your face make me angry. i went to another practice got the form and get my self register. tell her keep up the good work