

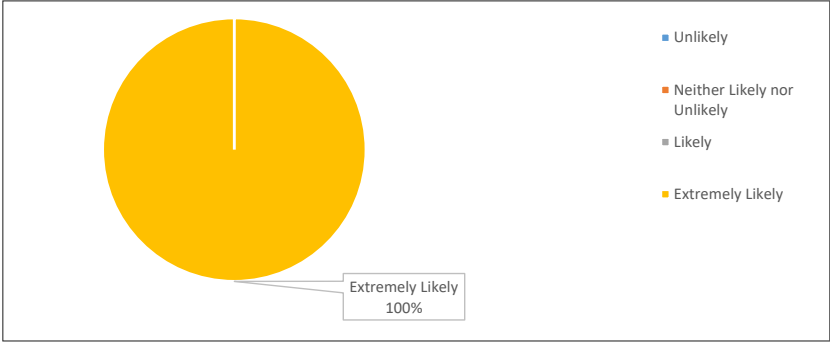
MWH Practice - Patient Feedback Report

December 2018

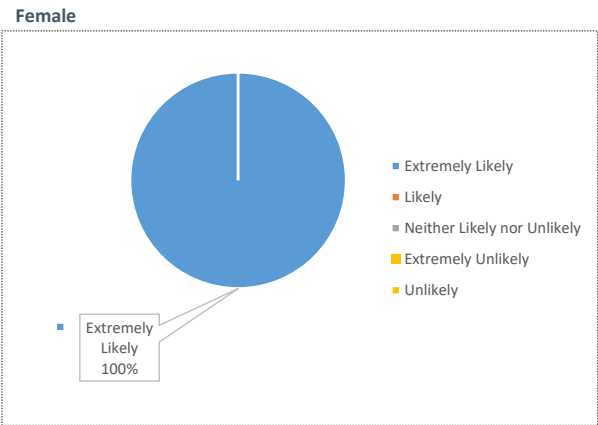
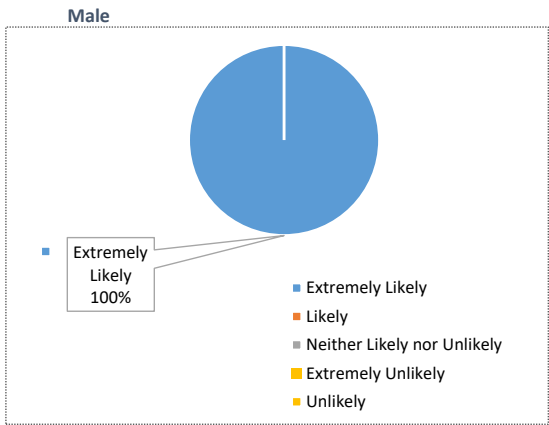
MWH Practice - Hounslow

Total number of respondents: 5

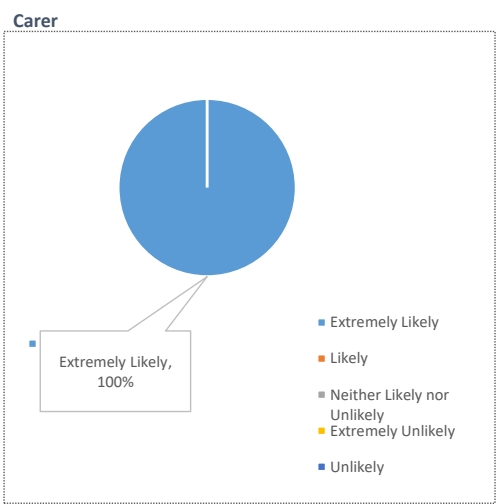
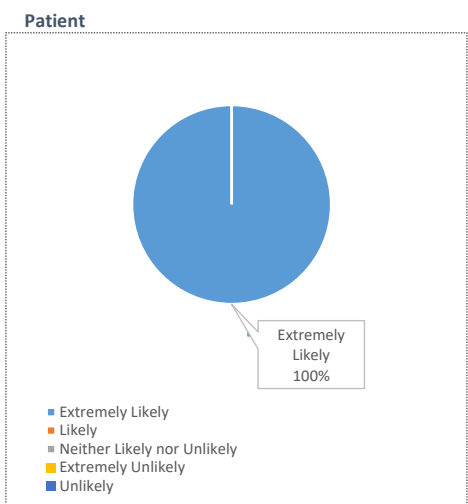
How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?



Breakdown of Male / Female



Breakdown by respondent type



Verbatim Comments

- All staff are very good.
- Doctors, nurses and HCA take good care. Receptionist are polite and helpful.
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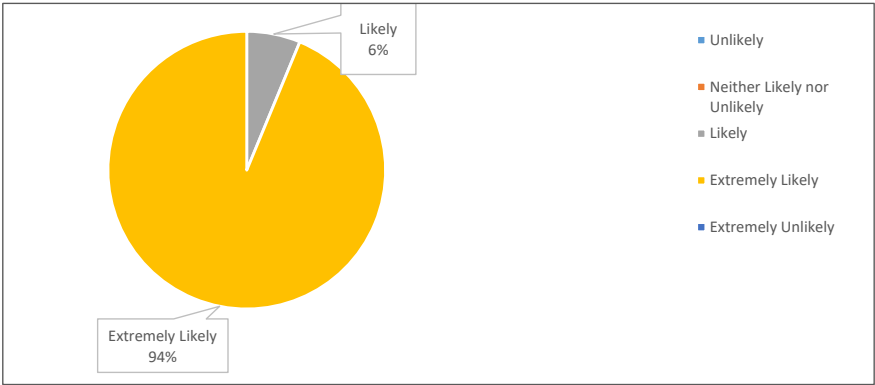
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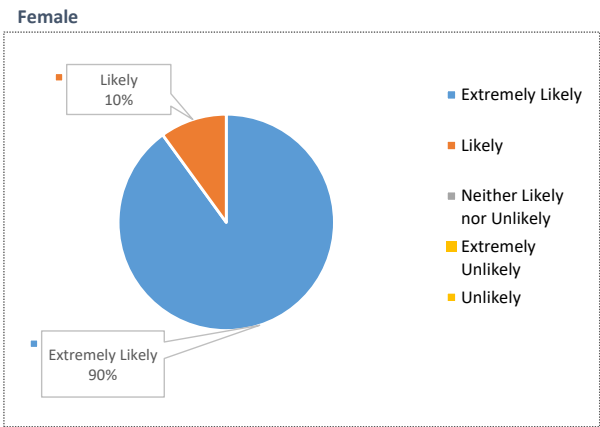
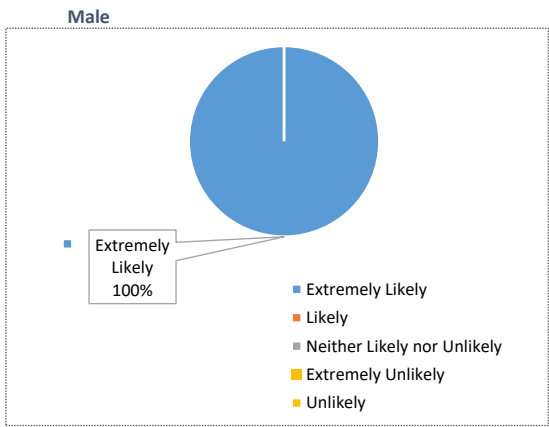
MWH Practice - Southall

Total number of respondents: 16

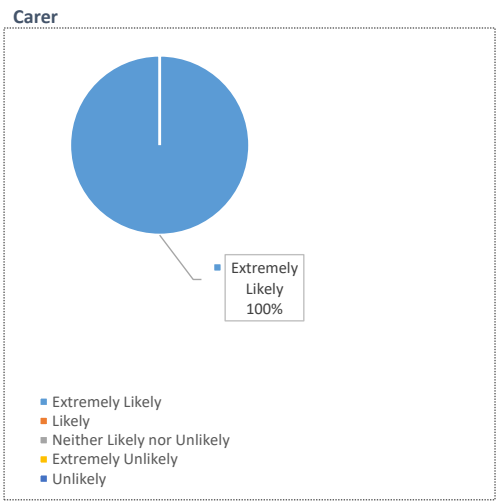
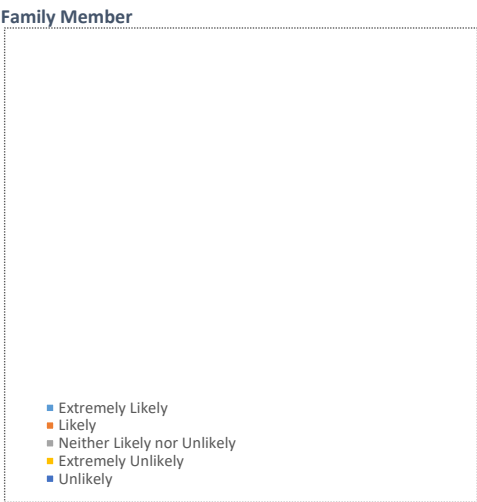
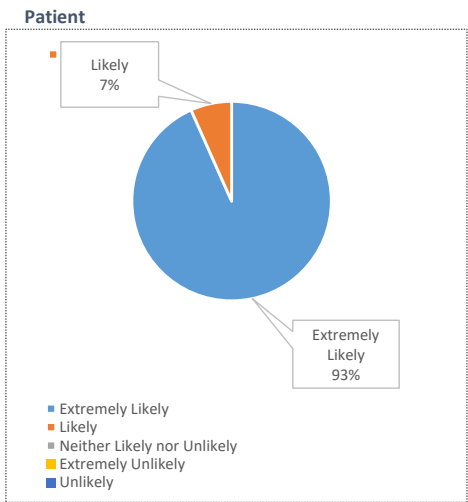
How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?



Breakdown of Male / Female



Breakdown by respondent type



MWH Practice - Patient Feedback Report

December 2018

MWH Practice - Southall

Verbatim Comments

Best practice in the area. Hope it does not change.
Doctors, nurses and HCA take good care. Receptionist are polite and helpful.
So much nice receptionists
Doctors, nurses/Hca and receptionists take good care and are polite and helpful
Doctors, nurses/Hca and receptionists take good care and are polite and helpful. Dr.Ismail was exceptional and helped me a lot
We just managed to get urgent appointment for our daughter with great care. One of the doctor is very understanding and cooperative. One of the reception staff is also fantastic as ever. All in all, MWH surgery is great, that's why I switched to MWH from a stressful GP in Hanwell. Thanks.
Doctors, nurses/Hca and receptionists take good care and are polite and helpful
Doctors, nurses/Hca and receptionists take good care and are polite and helpful. Dr.Nahida has helped me recover from my illness
Doctors, nurses/Hca and receptionists take good care and are polite and helpful
One of the Dr is very very helpful. She is very professional in her job. keep it up good work. Receptionists are very helpful as wel.
Doctors, nurses/Hca and receptionists take good care and are polite and helpful
Doctors, nurses/Hca and receptionists take good care and are polite and helpful
Receptionists are very professional, helpful. Doctors are very caring, reliable, helpful. They provide very great standards of care. They show great commitment to their profile.
Receptionists are very professional, helpful. Doctors are very caring, reliable, helpful. They provide very great standards of care. They show great commitment to their profile.
Doctors, nurses/Hca and receptionists take good care and are polite and helpful
Doctors, nurses and HCA take good care. Receptionist are polite and helpful.