Hi, I'm EMMA™

I'll answer your call.

No queuing. No 8am rush. Private and secure.

QuantumLoopAi

EMMA™ makes calling easy

Calling your GP surgery should be simple.

EMMA answers straight away, understands what you need, and gets things moving. Appointment requests, prescriptions, fit notes and everyday admin happen faster, so you spend less time waiting and more time getting on with your day.

Speak freely, in confidence

Share personal health concerns in private. Everything you say is kept confidential and sent securely to the surgery team who need to help. No judgement. Just support.

Why patients choose EMMA

- Instant answer. No hold music. No queuing.
- Call when it suits you. No 8am rush.
- Right first time. Your request reaches the correct team.
- Faster admin. Prescriptions, fit notes and forms processed sooner.
- More appointments. EMMA handles routine calls so our staff can focus on your care.

In an emergency call 999.
For urgent advice use NHS 111.

How it works

Call us as normal. EMMA picks up straight away and asks a few quick questions. Your request is sent to the right team with the key details. If anything needs a follow up, we will be in touch.

Our team is still here. EMMA helps them help you, which means more time for clinical work and faster admin.

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